

# HAMILTON COUNTY COMMUNITY

# 211

## RESOURCE DIRECTORY

Find help for...

Food  
Vouchers

Food  
Pantries

Food  
Boxes

Food  
Banks

Education

Employment

Medical  
Health

Mental  
Health

Emergency

Crisis

Rent  
Assistance

Housing

Utility  
Assistance

Childcare  
Assistance

OneDHS  
Portal

TennCare

...all in one place!



Greater Chattanooga

**A thriving community  
starts with you.**

**With your donation, we can:**



Answer over 73,000  
211 requests



Advocate for  
family-friendly  
workplaces



Fund over 70  
local nonprofits

**Your support helps connect the community to ensure every child can thrive, and families can break the cycle of financial hardship.**



**GIVE HELP** Visit [unitedwaycha.org/get-involved](https://unitedwaycha.org/get-involved).

**GET HELP** Call 211 or visit [unitedwaycha.org/211](https://unitedwaycha.org/211).

# • FOOD •

## *Food Pantries, Food Boxes, Food Banks & Food Vouchers*

(Contact for more information about the services)

American Red Cross	(423) 265-3455	4115 S Access Rd., 37406
Apison Food Pantry	(423) 463-1312	11304 First St, 37302
Bayside Baptist Church	(423) 344-8327	6100 Hwy 58, 37341
Bethlehem Center	(423) 266-1384	11304 First St, 37302
Brainerd Food Pantry	(423) 497-5881	4315 Brainerd Rd., 37411
Burks Community Cupboard	(423) 842-4219	6433 Hixson Pike, 37343
Cempa Community Care	(423) 648-9937	1000 E 3rd St, 37403
Chattanooga 614 Corps	(423) 305-6200	800 McCallie Ave, 37403
Chattanooga Area Food Bank	(423) 622-1800	2009 Curtain Pole Rd, 37406
Choice Health Network	(423) 803-2580	Chattanooga Based, TN Services
Church of the First Born	(423) 756-0704	3418 St. Elmo Ave 37402
Community Kitchen	(423) 756-4222	727 E 11th St., 37403
East Ridge United Methodist Church	(423) 892-8451	1601 Prater Rd., 37412
First Baptist Church	(423) 265-3229	506 E 8th St., 37403
First Cumberland Presbyterian	(423) 698-2556	1505 N Moore Rd., 37411
First Lutheran Church	(423) 629-5990	2800 McCallie Ave, 37404
Foxwood Food Center	(423) 622-1800	3209 Wilcox Blvd, 37411
Good Shepherd Outreach Ministries	(423) 821-1583	8805 Consolidated Dr, 37379
Grace Episcopal Church	(423) 698-2433	20 Belvoir Ave, 37411
HACOBA Food Pantry	(423) 821-2976	4501 Virginia Ave, 37409
Hamilton Community Church	(423) 485-1011	7997 Shallowford Rd, 37421
Hamilton County Baptist Association	(423) 267-3794	6625 Lee Hwy, 37421
Hamilton County Health Department	(423) 209-8374	921 E 3rd St, 37403
Hope for the Inner Cities	(423) 698-3178	2412 E 4th St, 37404
Ladies of Charity	(423) 698-2846	2821 Rossville Blvd, 37404
Lupton Drive Baptist Church	(423) 877-7728	859 Lupton Dr, 37415
Metropolitan Ministries	(423) 624-9654	4001 Rossville Blvd 37407
New City Fellowship Presbyterian	(423) 629-1421	2424 E 3rd St, 37404
Northminister Presbyterian	(423) 894-3773	4791 Hal Dr, 37416

Olivet Baptist Church	(423) 266-8709	740 MLK Blvd, 37402
Red Bank Community Food Pantry	(423) 887-2881	3800 Dayton Blvd, 37415
Redemption to the Nations Church	(423) 591-7886	1908 Bailey Ave, 37415
Second Missionary Baptist	(423) 624-9097	2305 E 3rd St 37404
Shepherd's Arms Rescue Mission	(423) 821-8363	4012 W Ave, 37410
Signal Mtn. Social Services	(423) 886-5982	633 Mississippi Ave, 37377
Soddy Daisy Food Bank	(423) 760-3489	225 Depot St, 37379
Soddy United Methodist Church	(423) 332-1148	225 Depot St, 37379
St. Alexius Outreach Ministries	(423) 755-3446	250 E 10th St, 37402
St. Elmo United Methodist Church	(423) 490-7039	4626 St. Elmo Ave, 37406
St. John United Methodist Church	(423) 892-2257	3921 Murray Hills Dr, 37416
St. Martin's Episcopal Church	(423) 892-9131	7547 E Brainerd Rd, 37421
St. Thaddaeus Episcopal Church	(423) 892-2377	4300 Locksley Ln, 37416
Standifer Gap Seventh Day Adventist	(423) 892-4362	8310 Standifer Gap Rd, 37421
Stuart Heights Baptist Church	(423) 877-2643	1505 Cloverdale Dr, 37416
Thankful Missionary Baptist Church	(423) 622-1839	980 N Orchard Knob Ave, 37406
The Samaritan Center	(423) 238-7777	9231 Lee Hwy, 37363
Tiftonia Baptist Church	(423) 825-0511	518 Browns Ferry Rd, 37419
The Purpose Outreach	(407) 952-3168	<a href="https://www.TPOCenter.org">https://www.TPOCenter.org</a>
United Way (211)	(423) 265-8000	630 Market St, 37402
United Way (211)	(423) 752-0300	630 Market St, 37402
United Way (211)	(866) 921-3035	630 Market St, 37402
Warren Chapel AME Church	(423) 267-4992	503 N Market St, 37405
Wauhatchie United Methodist	(423) 825-5766	3401 Cummings Hwy, 37419
White Oak United Methodist	(423) 877-6042	2232 Lyndon Ave, 37415
Woodland Park Baptist Church	(423) 899-9185	6735 Standifer Gap Rd, 37421
Mount Canaan Baptist Church	(423) 624-4080	2800 N Chamberlain Ave, 37406
Ridgedale Baptist Church	(423) 499-0994	1831 Hickory Valley Rd, 37421
St. Vincent de Paul Society	(423) 999-6332	Remote Location - Call for Food Box

All links and phone numbers included here can also be found at  
<https://team211.communityos.org/>

# • FINANCIAL ASSISTANCE •

*Assistance with Utilities, Rent, Mortgages or other money troubles*

(Contact for more information about the services)

Chattanooga 614 Corps	(423) 305-6200	800 McCallie Ave, 37403	<i>Utilities</i>
City of Chattanooga LIHEAP	(423) 643-6434	6098 Debra Rd, 37411	<i>Utilities</i>
EPB PowerShare	(423) 265-8000	<a href="https://www.bit.ly/epbpowershare">https://www.bit.ly/epbpowershare</a>	<i>Utilities</i>
First Baptist Church Golden Gateway	(423) 265-2257	401 Gateway Ave, 37402	<i>Utilities, Rent</i>
First Baptist Church of Soddy Daisy	(423) 322-2814	10185 Dayton Pike, 37379	<i>Other</i>
First Centenary United Methodist	(423) 756-2021	419 McCallie Ave, 37401	<i>Utilities, Rent</i>
First Presbyterian Church of Chatt.	(423) 267-1206	544 McCallie Ave, 37401	<i>Utilities, Rent</i>
Good Neighbors Inc.	(423) 266-1772	737 E 10th St, #8, 37403	<i>Utilities, Rent</i>
Grace Episcopal Church	(423) 698-2433	20 Belvoir Ave, 37411	<i>Other</i>
Hamilton County Health Department	(423) 209-8374	921 E 3rd St, 37403	<i>Utilities, Rent, Mortgage</i>
Hixson United Methodist Church	(423) 877-1246	5301 Old Hixson Pike, 37343	<i>Utilities, Rent</i>
Hope for the Inner City	(423) 698-3178	1800 Roanoke Ave, 37406	<i>Utilities</i>
Ladies of Charity	(423) 624-3222	2821 Rossville Blvd, 37407	<i>Utilities</i>
Metropolitan Ministries	(423) 624-9650	4001 Rossville Blvd, 37407	<i>Utilities, Rent, Bus Vouchers</i>
New City Fellowship Presbyterian	(423) 629-1421	2424 E 3rd St, 37404	<i>Utilities, Rent</i>
Northminister Presbyterian	(423) 894-3773	4791 Hal Dr, 37416	<i>Utilities</i>
Northside Neighborhood House	(423) 267-2217	211 Minor St, 37405	<i>Utilities, Rent, Mortgage</i>
Office of Family Empowerment	(423) 643-6400	501 W 12th St, 37402	<i>A Lot of Services</i>
Olivet Baptist Church	(423) 266-8709	740 MLK Blvd	<i>Other</i>
Ooltewah United Methodist	(423) 238-9216	6131 Relocation Way, 37363	<i>Utilities, Gas Money</i>
Partnership for F,C,A	(423) 755-2700	300 E 8th St, 37403	<i>Other</i>
Rivermont Presbyterian Church	(423) 877-8527	3319 Hixson Pike, 37415	<i>Utilities</i>
Salvation Army Social Services	(423) 305-6200	2140 E 28th St, 37407	<i>Other</i>
Second Presbyterian Chattanooga	(423) 266-2828	700 Pine St, 37402	<i>Utilities</i>
Signal Mountain Social Services	(423) 886-5982	633 Mississippi Ave, 37377	<i>Rent, Financial</i>
St. Elmo Presbyterian Church	(423) 821-1424	4400 St. Elmo Ave, 37409	<i>Utilities, Rent, Mortgage</i>
St. Vincent de Paul Society	(423) 698-2433	Remote Location	<i>Other</i>
The Samaritan Center	(423) 238-7777	9231 Lee Hwy, 37363	<i>Utilities, Rent, Mortgage</i>

# • HOUSING ASSISTANCE •

*Assistance with Shelters, Transitional Living, Public Housing & Support Services*

(Contact for more information about the services)

Home Place	(423) 698-9079		
American Red Cross	(423) 265-3455	4115 S Access Rd, 37406	
Catholic Charities of East Tennessee	(423) 826-0673	5720 Uptain Rd Bld 6100 Ste 4800, 37411	
Chattanooga Housing Authority	(423) 752-4893	801 N Holtzclaw Ave, 37404	
Chattanooga Neighborhood Ent.	(423) 756-6201	1500 Chestnut St, Ste 360, 37408	
Chattanooga Rescue Mission	(423) 756-3126	1512 S Holtzclaw Ave, 37404	<i>Shelter</i>
Choice Health Network	(423) 803-2580	Chattanooga based, TN services	
Community Kitchen	(423) 756-4222	727 E 11th St, 37403	<i>Shelter</i>
Homeless Health Care Center	(423) 209-5800	730 E 11th St, 37403	
Family Promise Chattanooga	(423) 756-3891	1184 Baldwin St, 37403	
Habitat for Humanity	(423) 756-0507	1201 E Main St, 37408	
Hosanna Adults with Disabilities	(423) 870-6880	6410 Grubb Rd, 37343	
Housing Info Line	(423) 267-5223	1301 Market St, 37402	
Northside Neighborhood House	(423) 267-2217	211 Minor St, 37405	<i>Shelter</i>
Room In The Inn	(423) 624-6144	230 N Highland Park Ave, 37404	<i>Shelter</i>
Salvation Army	(423) 756-1023	800 McCallie Ave, 37403	
Salvation Army Social Services	(423) 305-6200	2140 E 28th St, 37407	
Shepherd's Arms	(423) 821-8363	<a href="https://www.shepherdsarms.org/">https://www.shepherdsarms.org/</a>	<i>Shelter</i>
St. Catherine's Shelter	(423) 266-0707	304 W 7th St, 37402	<i>Shelter</i>
United Way (211)	(423) 752-0300	630 Market St, 37402	
G.R.A.C.E. Discipleship Program	(423) 752-4998	124 Signal Hills Dr, 37405	<i>Shelter</i>
Partnership for F,C,A	(423) 755-2822	5600 Brainerd Rd Ste E3, 37411	
Centralized Intake-Families	(423) 756-3891	711 E11th St, 37403	
Housing and Urban Development	(800) 225-5342	<a href="https://www.hud.org/contactus">https://www.hud.org/contactus</a>	

# • MATERIAL GOODS •

*Assistance with Clothing, Items, Computers, Appliances and more*

(Contact for more information about the services)

The Forgotten Child Fund	(423) 697-0031	1715 E Main St, 37404	Winter Clothing
Goodwill	(423) 629-2501	7601 E Brainerd Rd, 37421	Clothing Vouchers
First Baptist Church Golden Gateway	(423) 265-2257	401 Gateway Ave, 37402	Diapers
Ladies of Charity	(423) 624-3222	2821 Rossville Blvd, 37407	Clothing
Chattanooga Community Kitchen	(423) 756-4222	727 E 11th St, 37403	
<i>Offers Clothing, Laundry Facilities, Public Showers/Baths</i>			
Chattanooga 614 Corps	(423) 756-1023	800 McCallie Ave, 37403	
<i>Offers Winter Clothing, Toiletry items, Space Heaters</i>			
Family Promise of Chattanooga	(423) 756-3891	1184 Baldwin St, 37403	
<i>Offers Clothing, Diapers, Furniture</i>			
Signal Mountain Social Services	(423) 886-5982	633 Mississippi Ave, 37377	
<i>Offers Clothing Vouchers, Backpacks, School Supplies</i>			
Northside Neighborhood House	(423) 756-0530	209 Minor St, 37405	Clothing, Furniture
La Paz Chattanooga	(423) 624-8414	809 S Willow St, 37404	Clothing
Olivet Baptist Church	(423) 266-8709	740 MLK Blvd, 37403	Clothing
First Baptist Church	(423) 265-3229	506 E 8th St, 37403	Women's Work Clothing
Hamilton County Health Department	(423) 209-8374	921 E 3rd St, 37403	Diapers
Tucker Missionary Baptist Church	(423) 510-9684	1115 N Moore Rd, 37411	Clothing & School Clothing
Youth & Family Development	(423) 643-6434	501 W 12th St, 37402	Clothing, Fans
First Presbyterian Church	(423) 267-1206	544 McCallie Ave, 37402	Clothing Vouchers
HACOBA Food Pantry	(423) 821-2976	4501 Virginia Ave, 37409	Diapers
Chattanooga Free Store	chattfreestore.org	1701 Dodson Ave, Ste C, 37406	
<i>Offers Clothing, Housewares, Toiletry Items</i>			
United Way of Chattanooga	(423) 752-0300	630 Market St, 37402	Work Clothing
The Samaritan Center	(423) 238-7777	9231 Lee Hwy, 37363	
<i>Offers Clothing, Housewares, Newborn Needs</i>			
The Purpose Outreach Center	(407) 952-3168	<a href="https://www.TPOcenter.org">https://www.TPOcenter.org</a>	Clothing, Furniture
Chattanooga Public Library	(423) 643-7700	1001 Broad St, 37402	Computer Distribution
Habitat for Humanity	(423) 756-0507	1201 E Main St, 37408	Furniture, Appliances
Sleep in Heavenly Peace	(844) 432-2337	7516 Pinewood Dr, 37421	Childrens' Beds
Help Right Here	helprightherechattanooga.org	603 Texas Ave, 37377	Furniture

# • MEDICAL •

*Assistance with medication and health needs*

(Contact for more information about the services)

Hamilton Co. Emergency Medical	(423) 209-6911	317 Oak St Ste 302, 37403
Cempa Community Care	(423) 265-2273	1000 E 3rd St Ste 300, 37403
Homeless Health Care Center	(423) 265-5708	730 E 11th St, 37403
Good Faith Clinic	(423) 745-4541	18 Congress Pkwy S, 37303
CHI Memorial Health Care System	(423) 495-2525	2525 de Sales Ave, 37404
Clinica Medicos	(423) 760-4000	1300 E 23rd St, 37404
Hamilton County Coalition	(423) 305-1449	5721 Marlin Rd Bld 6100, Ste 3200, 37411
Medical/Financial Assistance Kidney	(423) 265-4397	931 McCallie Ave, 37403
Hamilton Co Health Department	(423) 209-8000	921 E 3rd St, 37403
Southside Health Center	(423) 778-2800	3800 Tennessee Ave, 37409
Dodson Ave Health Center	(423) 778-2800	1200 Dodson Ave, 37406
Premier Health Center	(423) 778-2800	251 N Lyerly St, 37404
Volunteers In Medicine Chattanooga	(423) 855-8220	5705 Marlin Rd Ste 1400, 37411
Cherokee Health Systems	(866) 231-4477	5600 Brainerd Rd Ste A4, 37411
Birchwood Health Center	(423) 209-5540	5625 TN-60, 37308
Children's Hospital at Erlanger	(423) 778-6011	190 Blackford St, 37403

# • LEGAL AID •

*Assistance with legal proceedings*

(Contact for more information about the services)

Legal Aid of East Tennessee	(423) 756-4013	100 W MLK Blvd Ste 402, 37402
Family Justice Center	(423) 643-4600	5705 Uptain Rd, 37411
Catholic Charities of East Tennessee	(423) 826-0663	5720 Uptain Rd Bld 6000 Ste 4800, 37411
La Paz Chattanooga	(423) 624-8414	809 S Willow St, 37404
First Things First	(423) 267-5383	1427 Williams St, 37407

# • MENTAL HEALTH •

*Assistance with support, counseling, faith, and outpatient programs*

(Contact for more information about the services)

American Job Center	(423) 541-9698	5600 Brainerd Rd Ste A5, 37411	WIOA Youth Program
Austin Hatcher Foundation	(423) 243-3471	1705 S Holtzclaw Ave, 37404	
Autism & Behavior Services	(423) 664-0903	6105 Preservation Dr Ste D, 37416	
Bayside Baptist Church	(423) 344-8327	6100 Hwy 58, 37341	Faith Counseling
Bethlehem Center	(423) 316-0858	200 W 38th St, 37410	
Cempa Community Care (Main)	(423) 265-2273	1000 E 3rd St, 37403	Mental Health Support
Cempa Community Care (Walk-in)	(423) 265-2273	4001 Rossville Blvd, 37407	Mental Health Support
Centerstone Chattanooga	(888) 291-4357	6110 Shallowford Rd Ste B, 37421	
Chattanooga Autism Center	(423) 531-6961	1400 McCallie Ave Ste 100, 37404	
Cherokee Health Systems	(866) 231-4477	5600 Brainerd Rd Ste A4, 37411	Mental Health Support
Children's Advocacy Center	(423) 266-6918	5705 Uptain Rd Ste C, 37411	Mental Health Support
Depression & Bipolar Support Allies	(423) 698-2384	472 W MLK Blvd, 37402	Mental Health Support
Dodson Ave Health Center	(423) 778-2800	1200 Dodson Ave, 37406	Behavioral Health Support
East Brainerd Church of Christ	(423) 892-1389	7745 E Brainerd Rd, 37421	Faith Counseling
Family Justice Center	(423) 643-7600	5705 Uptain Rd, 37411	Mental Health Support
First Baptist Church	(423) 265-2257	401 Gateway Ave, 37402	Faith Counseling
G.R.A.C.E. Discipleship Program	(423) 752-4998	124 Signal Hills Dr, 37404	Mental Health Support
Hamilton County Adult Center	(423) 266-6751	601 Cumberland St, 37404	Mental Health Support
Hamilton County Youth & Children	(423) 266-6751	6055 Shallowford Rd, 37421	Mental Health Support
Health Connect America	(423) 702-5508	2115 Chapman Rd Ste 115, 37421	Mental Health Support
Henegar Counseling Center	(423) 756-2864	1815 McCallie Ave, 37404	Mental Health Support
Hixson United Methodist Church	(423) 877-1246	5301 Old Hixson Pike, 37343	Faith Counseling
Johnson Mental Health Care	(423) 634-8884	420 Bell Ave, 37405	Mental Health Support
Mental Health Cooperative	(423) 697-5953	801 N Holtzclaw Ste 101, 37404	Mental Health Support
New City Fellowship Presbyterian	(423) 629-1421	2424 E 3rd St, 37404	Faith Counseling
New Hope Baptist Church	(423) 697-7000	3777 Wilcox Blvd, 37411	Faith Counseling
Northminister Presbyterian	(423) 894-3773	4791 Hal Dr, 37416	Faith Counseling
Northside Neighborhood House	(423) 267-2217	211 Minor St, 37405	Mental Health Support
Olivet Baptist Church	(423) 266-8709	740 MLK Blvd, 37403	Faith Counseling
Ooltewah Baptist Church	(423) 238-4831	5514 Main St, 37363	Faith Counseling

Partnership for F,C,A	(423) 755-2822	300 E 8th St, 37403	<i>Mental Health Support</i>
Peer Support	(423) 892-4774	5512 Ringgold Rd Ste 102, 37412	<i>Mental Health Support</i>
Premier Health Center	(423) 778-2800	251 N Lyerly St, 37404	<i>Behavioral Health Support</i>
Second Presbyterian Church	(423) 266-2828	700 Pine St, 37404	<i>Faith Counseling</i>
Sequoyah Baptist Church	(423) 843-1874	8405 Daisy Dallas Rd, 37343	<i>Faith Counseling</i>
Signal Centers	(423) 698-8528	109 N Germantown Rd, 37411	<i>Mental Health Support</i>
Southside Health Center	(423) 778-2800	3800 Tennessee Ave, 37409	<i>Behavioral Health Support</i>
The Purpose Outreach	(407) 952-3168	Chattanooga Based, TN Services	<i>Mental Health Support</i>
The Transformation Center	(423) 499-9335	7209 Hamilton Acres Cir, 37421	<i>Mental Health Support</i>
Trinity Lutheran Church	(423) 870-1236	5001 Hixson Pike 37343	<i>Faith Counseling</i>
Youth Villages Chattanooga	(423) 954-8890	6236 Air Park Rd Ste A, 37421	<i>Mental Health Support</i>
Mental Health Association	(865) 584-9125	Knoxville Based, East TN Services	<i>Mental Health Support</i>
AIM Center	(423) 624-4800	472 Martin Luther King Blvd, Chattanooga, TN, 37402	<i>Mental Health Support</i>

## • SUBSTANCE ABUSE •

*Assistance with overcoming addictive substances*

(Contact for more information about the services)

AA Chattanooga	(423) 499-6003	5611 Ringgold Rd Ste 130, 37412
Parkridge Valley Hospital	(423) 499-2300	2200 Morris Hill Rd, 37421
Health Connect America	(423) 702-5508	2115 Chapman Rd Ste 115, 37421
Transformation Project	(423) 899-4770	6101 Preservation Dr, 37416
Homeless Health Care Center	(423) 209-5800	730 E 11th St, 37403
Council for Alcohol & Drug Abuse	(423) 756-7644	207 Spears Ave, 37405
Hamilton County Adult Center	(423) 266-6751	601 Cumberland St, 37404
Adult & Teen Challenge	(423) 756-5558	1108 W 33rd St, 37410
G.R.A.C.E. Discipleship Program	(423) 752-4998	124 Signal Hills Dr, 37405
Focus Treat Centers	(800) 675-2041	7429 Shallowford Rd, 37421
Hamilton County Coalition	(423) 305-1449	5721 Marlin Rd Bld 6100 Ste 3200, 37411
Chattanooga Rescue Mission	(423) 756-3126	1512 S Holtzclaw Ave, 37404
Love's Arms	(423) 580-6553	4001 Rossville Blvd, 37407
Johnson Mental Health Care	(423) 634-8884	420 Bell Ave, 37405

# • CRISIS •

*Assistance with emergency and life threatening situations*

(Contact for more information about the services)

Adult Protective Services	(423) 634-2600	5600 Brainerd Rd Ste 602-A, 37411
Crisis Text Line 24/7	<b>TEXT 741741</b>	<a href="https://crisistextline.org">https://crisistextline.org</a>
Child Abuse Hotline	(877) 237-0004	<a href="https://www.bit.ly/tnkidsafe">https://www.bit.ly/tnkidsafe</a>
Family Justice Center	(423) 643-7600	5705 Uptain Rd, 37411
Johnson Mental Health Center	(423) 634-8884	420 Bell Ave, 37405
Crisis Intervention	(423) 634-8884	413 Spring St, 37405
Partnership for F,C,A	(423) 755-2700	300 E 8th St, 37403
Runaway Hotline	<b>1-(800)-RUN-AWAY / 1-(800) 786-2929</b>	
Street Grace (Human Trafficking)	(833) 373-3223	<a href="https://www.streetgrace.org">https://www.streetgrace.org</a>
Specialized Crisis Services Hotline	(866) 791-9225	<b>Youth Villages Crisis Call Line</b>
Suicide Prevention Hotline	(800) 791-8255	<a href="https://www.suicidepreventionlifeline.org">https://www.suicidepreventionlifeline.org</a>
Veteran Crisis Line 24/7	(800) 273-8255	<a href="https://www.veterancrisisline.net">https://www.veterancrisisline.net</a> <b>TEXT 838255</b>
Youth Villages Chattanooga	(423) 954-8850	5727 Marlin Rd Ste 200, 37411
Crisis Hotline	(855) 274-7471	<b>You may also try calling 988</b>

# • FELON FRIENDLY EMPLOYERS •

Among this list are a few companies that hire those with a felony on their record, but you may also try these websites:

<https://www.felonyrecordhub.com/locations/jobs-for-felons-in-chattanooga-tennessee/>

<https://www.simplyhired.com/search?q=felony&l=chattanooga%2C+tn>

<https://www.indeed.com/q-Felony-l-Chattanooga,-TN-jobs.html>

<https://www.ziprecruiter.com/Jobs/Felony-Friendly/-in-Chattanooga.TN>

Aamco	Duracell	Motorola
Ace Hardware	Eddie Vs Prime Seafood	Nordstrom
Albertsons	Embassy Suites	O'Charleys
Allied Van Lines	Epson	Olive Garden
American Greetings	ERMCO Inc.	Pactiv
Anderson Windows	Family Dollar	Pappedeaux
Apple Inc.	Firestone Complete Auto Care	Pepsi Co
Applebees	Food Services of America	PetSmart
Aramark	Frito-Lay	Phillip Morris Inc.
AT&T	Fruit of the Loom	Pilgrim's
Avon Products	Fujifilm	Pilot Flying J
Bahama Breeze	Genentech	Praxair
Baskin Robbins	General Electric	Preferred Freezer Services
Bed, Bath & Beyond	General Mills	Radisson
Best Western	Georgia-Pacific	Red Lobster
Black & Decker	Golden Corral	Red Robin
Blue Cross Blue Shield Assoc	Goodwill	Restaurant Depot
Braum's Inc.	Grainger	Reyes Beverage Group
Bridgestone	Great Clips	Rubbermaid
Buffalo Wild Wings	Greyhound	Ruby Tuesday
Campbell's Soup	Hanes	Rumpke
Canon	HH Gregg	Safeway
Carl's Jr.	Hilton Hotels	Salvation Army
Carrier Corporation	Home Depot	Sara Lee
Caterpillar Inc.	IBM	Seasons 52
CDW	IHOP	Shell Oil
Chik-Fil-A	Ikea	Shoprite
Chili's	In-N-Out Burger	Sony
Chipotle	J.B. Hunt Transport	Subway
Chrysler	Jack in the Box	Sysco
Cintas	Jiffy Lube	Teleperformance
Community Education Centers	Jimmy Johns	Tesla
ConAgra Foods	Kelly Moore Paints	The New York Times
Dairy Queen	Kentucky Fried Chicken	Trader Joes
Dart Containers	Kohl's	Tyson Foods
Deer Park Spring Water	Kraft Foods	U-Haul

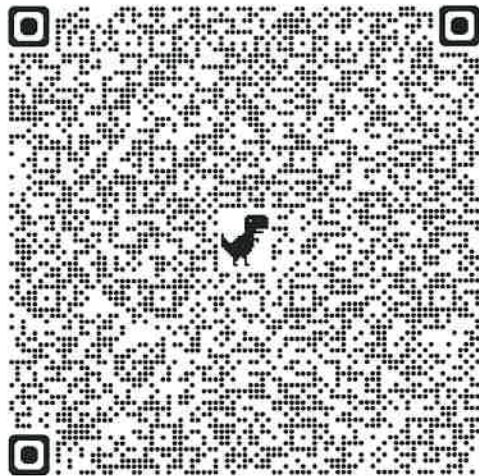
Delta Faucet	Kroger	US Foods
Denny's	LongHorn Steakhouse	US Steel Corporation
Dole Food Company	Lowe's	Volunteers of America
Dollar Rent A Car	LSG Sky Chefs	Walgreens
Dollar Tree	McDonald's	Wendy's
Dr. Pepper	Men's Warehouse	WinCo Foods
Dunkin' Donuts	Metals USA	Wyndham Hotels
Dunlop Tires	Miller Brewing Co	Xerox
DuPont	Moccasin Bend	Yard House

While this list does look intimidating, this is only a few of the locations that are still around Chattanooga that are hiring. The websites provided have a longer and more extensive list of current and open career opportunities. Here are a couple QR codes that send you to some websites to find your own career! You may also go to the local library at 5705 Marlin Rd, Chattanooga, TN, 37411 to go to these websites if you do not own a phone.

**Jobs2Careers**



**ReadySetHire**



**Honest Jobs**



**Felony Record Hub**

**SimplyHired.**

**ZipRecruiter**



## • ADDITIONAL RESOURCES •

The Hamilton County Region **Salvation Army** (Call (423) 698-4484 for more details) offers other programs, too. They include free school supply giveaway events or shelter. There is also a soup kitchen, free Christmas toys and gifts from Angel Tree, help for the elderly, and more. Nearly 20,000 are assisted per year. Several other Salvation Army centers are in the Hamilton County region as well.

**Catholic Charities - Chattanooga** (Call (423) 267-1297 for more details) runs an emergency intervention program, which is a regional service. Receive access to various services and support, including money for paying back rent, energy bills, a homeless shelter, and other forms of aid. They run several other assistance programs for the region and provide additional services to senior citizens and low-income residents. The churches and case managers from the organization are committed to helping the poor and unemployed. Call them to learn more about food, resources for seniors and immigrants, as well as other financial aid.

**Northside Neighborhood House** provides help with emergency needs for utilities, food and prescription medications. Low-income families can apply. They also have an onsite thrift store and food pantry.

**HOPE for the Inner City/Mercy Ministries** (Call (423) 698-3178 for more details) provides temporary financial assistance to help individuals and families with medications, food, clothing, rent assistance, electric bill help, and more, as funding allows. There can also be home repairs or holiday (Thanksgiving and Christmas) assistance.

**Chattanooga Human Services** (Call (423) 757-5541 for more details) runs an Emergency Assistance Program. Among other services, they provide emergency financial assistance for low-income families, managing EFSP funds for providing mortgage, rent, and utility assistance; including Project Share/Project Water Help funds, and other available funds to assist clients' emergency needs and people facing a crisis. Free food is also distributed.

Another key function of the Hamilton County or Chattanooga Human Service Youth and Family Development is to provide referrals, including to local churches or public aid. They have information on resources such as food stamps or low-income LIHEAP for paying utility bills. Call for applications on many other programs even including disability.

**Signal Mountain Social Services** (Call (423) 886-5982 for more details) is one agency that offers emergency assistance to residents of Signal Mountain Tennessee (within Hamilton County) for paying rent, utilities, free food, household goods, and clothing to low-income individuals.

For those of you who live in eastern Hamilton County, you may contact **The Samaritan Center** in Ooltewah at (423) 238-7777. They are a community supported non-profit social services agency that provides health care and screening, emergency assistance with basic needs (food, housing, clothing, utilities, rent, furniture, and medicine), and run a thrift store. They also provide Christmas gifts from Toyland as well as the Stock Their Lockers school supply program.

**Episcopal Metropolitan Ministry** (Call (423) 624-9650 for more details) provides temporary financial assistance for rent (only at the beginning of the month), utility bills, prescription medicine, and passes out free food vouchers.

**First Centenary United Methodist Church** (Call (423) 756-2021 for more details) The charity may help with groceries, food and other financial needs and expenses upon demonstrated need. Vouchers may be provided in some cases to qualified low-income and needy families. They are located at 419 McCallie Avenue, Chattanooga, TN, 37401.

The **HCSS Emergency Assistance Program** offers a number of resources. The program may have limited financial assistance with paying for rent, food, mortgage payments, utility bills, and prescription medications. Grants and funds are made payable on behalf of Hamilton County residents.

Some of the other programs are part of the Power Share, Emergency Food and Shelter Board. There are also HUD partnered programs and vouchers, including emergency units. This includes Project Water Help, Section 8, as well as federal government Homeless Prevention and Rapid Re-Housing revenue. They're located at 317 Oak St, Suite 103, Chattanooga, TN, 37403. Call (423) 209-6855 for more details.

Basic needs from **Metropolitan Ministries** can help in a crisis. The church-based group can offer medications when a patient is faced with a life-threatening condition. Chattanooga clients may also qualify for a voucher to buy food, applications for benefits such as LIHEAP or SSDI disability, eye glasses, and even limited financial aid for rent to stop eviction. Rent assistance is provided from the 1-15th of each month. Electric assistance is provided 15h to the end of each month. Free food vouchers and other forms of utility bill assistance (water, sewer, heating and gas bills) are provided all month long.

Support is offered on Mondays, Tuesdays and Wednesdays. The charity is open at 8am and provides assistance to 35 guests each of those days, on a first-come, first-served basis. Wednesday is reserved for seniors aged 62 and older. Appointments are not taken.

Community Services or Social Services of Hamilton County at 921 East Third St, Chattanooga-**Hamilton County Health Department** may offer short term assistance in a crisis. Grants may be provided using sources such as Emergency Food and Shelter Board, Project Water Help, and Re-Housing. Funds may help with paying security deposits, rent, and energy costs. Other bills such as those for prescription medications or food may be covered. (Call (423) 209-8374 for more details)

Assists with food, utilities, and/or rent for those in need that meet income criteria. There are also free food vouchers among other anti-poverty and welfare-type programs. Those seeking assistance from Social Services must provide identification of the current address they reside at now (picture ID Bill with Address on it).

**Burks United Methodist Church** (Call (423) 842-4219 for more details) may have food vouchers. People from the community can only access this assistance a few times, so use it only when faced with a dire circumstance. May have referrals to other local food banks. The church is located at 6433 Hixson Pike in the city of Hixson, TN, 37343.

**Hamilton County credit and debt reduction agencies** - There are several non-profits and free services. Case managers assist with loans, credit card or car payments, and other bills. Budgeting and financial literacy is also part of this. Clients may even learn about services such as refinancing credit card debts.

**White Oak United Methodist** -(Call (423) 877-6042 for more details)- Occasionally may have up to \$25 for utilities. Free food may be offered, too. They're located at 2232 Lyndon Ave, Chattanooga TN, 37415.

**Neediest Case Fund/Partnership for Families, Children and Adults (Also in this packet called Partnership F,C,A)** -(Call (423) 697-7130 for more details)- Assistance is only for longer term clients, and not everyone qualifies. A wide array of financial assistance programs and social services may be offered, including gas, water, and electric service payment assistance, food vouchers, mortgage and rent payment assistance, and emergency shelter. 1800 McCallie Ave, Chattanooga TN, 37416.

**Northminster Presbyterian Church** -(Call (423) 894-3773 for more details)- Helps with paying utility bills in the 37416-zip code area only. Located at 4791 Hal Drive, Chattanooga, TN, 37416.

**Silverdale Baptist Church** -(Call (423) 892-2173 for more details)- Offers limited amounts of financial assistance for energy bills and housing as well as providing a place of worship. 7236 Bonny Oaks Drive, Chattanooga, Tennessee, 37421.

Some Hamilton County Tennessee religious groups are listed above and below. But there are **other churches** in the region as well. Each offers their own type of service, based on donation, funding, and other factors. The working poor, seniors living on a fixed income, and residents living in poverty may be offered groceries, referrals to car repairs, and other assistance programs.

**First Presbyterian Church/Food Vouchers** -(Call (423) 267-1206 for more details)- Occasional financial aid when need is demonstrated. Also gives out food vouchers. May have some job finding assistance, including information on federal government job programs such as Workforce Investment Act. They're located at 554 McCallie Avenue, Chattanooga, Tennessee, 37402.

**Ladies of Charity** -(Call (423) 698-2846 for more details)- Food vouchers are offered if people have not received vouchers from any other social agency during that time. Also, aid is not offered to single member households unless the client is over the age of 55. Most assistance is provided to families with children. May also have clothing, diapers, funds for emergency expenses, holiday items, and other aid. Located at 2821 Rossville Boulevard, Chattanooga, TN, 37404.

Gently used clothing, free furniture and household supplies are available. The demand can be met by providing the goods directly to the applicant (provided they are qualified) or the client may be given a voucher to shop at a local free clothing or furniture bank or thrift store. There may be free clothes for work attire, furniture, school supplies for students, boots, backpacks and many other items.

**Organizations for Holiday Help** - Children from low-income families are a focus of several faith-based groups, charities, and nonprofits. The locations will have everything from free meals to Turkeys at Thanksgiving or Christmas as well as toys for children. Some locations may also allow parents to use vouchers to "shop" for what they need for the holidays. Check the United Way Website to look for information on this!

**Empower Chattanooga** (Call (423) 760-5371 for more details) provides free basic energy efficiency workshops. They assist households in Highland Park, East Chattanooga and East Lake. The workshops teach renters and homeowners how they can save money on their utility bills by making free and low-cost changes. It can also provide participants with an in-home workshop at no cost to them, and they can learn how to implement all the upgrades as well!

**First Baptist Church of Soddy Daisy** -(Call (423) 332-2814 for more details)- May have some limited funding for utilities. Located at 10185 Dayton Park, Soddy Daisy, TN, 37379.

**Rent, housing, and shelter** - A few dozen churches, charities, and nonprofits across Chattanooga and Hamilton County, Tennessee, can help families pay their rent, avoid eviction, and get back on track financially. Cash, loans, and grants may be offered in a crisis, in particular if the family is facing an eviction and meets low-income guidelines. Other services, such as job training or security deposit help and various social services may be provided as well. Check the United Way Website to look for more information on this!

## • Primary free or reduced-price health care services •

A local clinic, **Primary Health Care Center**, has as its mission, the goal of providing high quality, free or very affordable and accessible preventive services, dental services, and primary health care to all individuals and families, regardless of ability to pay for their medical bills. Among other services they provide pediatrics, family medicine and dentistry. Call them at (706) 657-7575 to make an appointment.

**Southside Community Health Center** is a local community clinic. Their number is (423) 778-2700.

**Memorial Center** has locations around Chattanooga, TN. They offer free medical care to patients, regardless of their ability to pay for their medical or doctor bills. Call (423) 756-1506 for more details.

**Medical Loans Closets** are open in Chattanooga. There are several nonprofits that help the elderly and disabled. They may give free crutches, wheelchairs, diabetes equipment, eye glasses, and more. Check the United Way Website to look for more information on this!

## • Emergency food, free pantries, and food banks •

In addition to the phone numbers in the first pages of our packet, we have a couple locations assisting with food that have stipulations.

**Rossville Church of Christ** - Distributes food on Thursdays. (706) 866-1119

**New Covenant Fellowship** - Works with the Chattanooga Area Food Bank to distribute food and groceries.  
(423) 899-8001

**Choice Health Network** - Has a plethora of services, but no physical location listed. Ask for Michael Lot for food information. (423) 803-2580

**Apison Food Pantry** - Open Monday and Friday of every week, gives out food starting 10am and ending at 12 noon. (423) 463-1312

**Bayside Baptist Church** - Gives out food twice a month, and only by appointment. (423) 344-8327

**Bethlehem Center** - Open Tuesday through Friday and hands out food. (423) 266-1384

**Brainerd Community Food Pantry** - Open every 2nd and 4th Wednesday of the month, open 4:30pm to 6 pm  
(423) 497-5881

**Brainerd Baptist (BX)** - Open every 3rd Wednesday of the month, an ID is required to receive food.  
(423) 266-1384

**New City Fellowship Presbyterian** - Open Monday - Thursday from 9:30 am - 4pm. (423) 629-1421

**Redemption to the Nation** - Open Monday - Thursday from 9 am - 3 pm. Cans only. (423) 591-7886

## • Free legal aid in Chattanooga and Hamilton County •

**Legal Aid of East Tennessee** (Call (865) 637-0484 for more details) provides pro-bono legal aid, including representation, consultations, advice, and foreclosure prevention services. Even get help with payday loans and predatory lending.

**Chattanooga Neighborhood Enterprise (CNE)** (Call (423) 756-6201 for more details) is a government-backed housing agency that helps homeowners who are behind on their mortgage or who are facing foreclosure. They also help low-income families buy a home through their savings account, advice and low-cost loans.

CNE is among almost 50 local nonprofit agencies and charities in Tennessee and 101 that are in Georgia who are counseling financially troubled homeowners under a 2-year-old foreclosure prevention effort that is funded by the Federal Neighborhood Works program. The U.S. Department of Housing and Urban Development estimates those homeowners who got such foreclosure counseling were 60 percent more likely to keep their homes last year than those who got no such counseling. When you contact CNE, their housing specialists will work with you and the mortgage lender to find a solution to your situation. They will try to work out a new repayment plan with the lender.

**Financial Counselors of America** (Call either (901) 722-5000 or (423) 267-5223 for more details) is another HUD approved agency that provides free mortgage foreclosure counseling and assistance. The nonprofit can help clients in achieving affordable loan and mortgage modifications, forbearance agreements, interest rate reductions, term extensions and mortgage principal reductions.

**MENTAL HEALTH  
• ADDICTION, RECOVERY •  
AND COUNSELING**

**AA-Chattanooga**

5611 Ringgold Road, Suite 130  
Chattanooga, TN, 37412  
(423) 499-6003

**Services:** Addictions/Substance Use Disorder Support Groups, Substance Use Disorder Counseling

**Adult and Teen Challenge Mid-South**

1108 W 33rd Street  
Chattanooga, TN, 37410  
(423) 756-5558

**Services:** Alcohol Use Disorder Education/Prevention, Drug Use Disorder Education/Prevention, Faith Based Counseling, Public Awareness/Education, Religious Activities, Residential Substance Use Disorder Treatment Facilities, Safe Houses, Substance Use Disorder Treatment Programs.

**Description:** A residential, Christian-growth program that takes men 17 years and older and women 18 years and older who have drug, alcohol, and other life-controlling problems and evangelizes them by presenting spiritually motivated biblical principles that change their lifestyles and relationships in family, church, and their vocations.

**CADAS - Adult Intensive Outpatient Treatment Services**

207 Spears Avenue  
Chattanooga, TN, 37405  
(423) 756-7644

**Services:** Alcohol Use Disorder Counseling, Alcohol Use Disorder Education/Prevention, Drug/Alcohol Testing, Drug Use Disorder Counseling, Perinatal Drug Use Disorder Treatment, Substance Use Disorder Treatment Program

**Description:** Intensive Outpatient Services meet 3 days per week for 3 hours a day to provide treatment to those clients needing to stabilize a substance abuse disorder on an outpatient basis. Aftercare services meet once per week up to 1 year at no additional charge.

**CADAS - Adult Residential Treatment**

205 Minor Street  
Chattanooga, TN, 37405  
(423) 756-7644

**Services:** Alcohol Use Disorder Counseling, Alcohol Use Disorder Education/Prevention, Drug Use Disorder Counseling, Drug Use Disorder Education/Prevention, Group Counseling, Non-Medically Assisted Alcohol Detoxification, Relapse Prevention Programs, Residential Alcohol Use Disorder Treatment Facilities, Residential Drug Use Disorder Treatment Facilities, Social Model Drug Detoxification, Substance Use Disorder Day Treatment

**Description:** The Mission of CADAS is to deliver the highest quality treatment, prevention and education services to the chemically dependent, their families and the community at large regardless of their ability to pay.

**CADAS - Medical Detox Unit**

207-B Spears Avenue  
Chattanooga, TN, 37405  
(423) 756-7644

**Services:** Alcohol Detoxification, Drug Detoxification, Inpatient Drug Detoxification, Outpatient Drug Detoxification, Substance Use Disorder Treatment Programs

**Description:** This is a 24-bed unit to aid those who are in need of medical detoxification.

**CADAS - Oasis**

207 Spears Avenue  
Chattanooga, TN, 37405  
(423) 756-7644 x154

**Services:** Drug/Alcohol Testing, Drug Use Related Recovery Homes/Halfway Houses, Group Counseling, Individual Counseling, Recovery Homes/Halfway Houses, Substance Use Disorder Treatment Programs, Transitional Housing/Shelter, Transitional Residential Substance Use Disorder Services, Vocational Assessment

**Description:** Oasis is a 38-bed halfway house for substance abusers.

**CADAS - Scholze Center Adolescent Center**

911 Pineville Road  
Chattanooga, TN, 37405  
(423) 756-7644

**Services:** Adolescent/Youth Counseling, Alcohol Use Related Recovery Homes/Halfway Houses, Assessment for Substance Use Disorders, Drug Use Related Recovery Homes/Halfway Houses, Inpatient Substance Use Disorder Treatment Facilities, Outpatient Drug Detoxification, Residential Substance Use Disorder Treatment Facilities, Substance Use Disorder Services, Substance Use Disorder Treatment Programs, Transitional Residential Substance Use Disorder Services

**Description:** 60-day residential treatment program.

**Council for Alcohol and Drug Abuse - CADAS**

207 Spears Avenue  
Chattanooga, TN, 37405  
(423) 756-7644

**Services:** Alcohol Detoxification, Central Intake/Assessment for Drug Use Disorders, Child/Adolescent Residential Treatment Facilities, Drug Detoxification, Inpatient Drug Detoxification, Inpatient Substance Use Disorder Treatment Facilities, Outpatient Drug Detoxification, Perinatal Drug Use Disorder Treatment, Recovery Homes/Halfway Houses, Sober Living Homes, Substance Use Disorder Treatment Programs, Transitional Residential Substance Use Disorder Services

**Description:** The Mission of CADAS is to deliver the highest quality treatment, prevention and education services to the chemically dependent, their families and the community at large regardless of their ability to pay.

### **Focus Treatment Centers**

7429 Shallowford Road  
Chattanooga, TN, 37421  
(800) 675-2041

**Services:** Assessment for Substance Use Disorders, Comprehensive Outpatient Substance Use Disorder Treatment, Detoxification, Eating Disorders Screening, Eating Disorders Treatment, Inpatient Medically Assisted Alcohol Detoxification, Inpatient Substance Use Disorder Treatment Facilities, Outpatient Drug Detoxification, Perinatal Drug Use Disorder Treatment Programs, Transitional Residential Substance Use Disorder Services

**Description:** Focus Treatment Centers supports the journey to recovery with various levels of care for the separate treatment of eating disorders and substance use disorders.

### **Hamilton County Coalition**

5721 Marlin Road, Building 6100, Suite 3200  
Chattanooga, TN, 37411  
(423) 305-1449

**Services:** Integrated Care for Opioid Use Disorders, Medication Disposal, Opioid Antidote Distribution Programs

**Description:** The Hamilton County Coalition Team serves the Region III South area of Tennessee as the Recovery Overdose Prevention Site providing training for overdose prevention and naloxone use.

### **Health Connect America Chattanooga**

2115 Chapman Road Suite 115  
Chattanooga, TN, 37421  
(423) 702-5508

**Services:** Addictions/Substance Use Disorder Support Groups, Adolescent/Youth Counseling, Cognitive Behavioral Therapy, Mental Health and Substance Use Disorder Services, Mental Health Assessment and Treatment, Outpatient Mental Health Facilities, Parental Visitation Monitoring, Psychiatric Services, Relapse Prevention Programs, Substance Use Disorder Services, Substance Use Disorder Treatment Orders, Substance Use Disorder Treatment Programs

**Description:** The services we provide are meant to fit into your life and can come in the form of one-on-one or family counseling, case management, autism services, or medication management for children, adults and families.

# • COMMUNICATION ASSISTANCE •

## Home Internet Service Providers Affordable Communications Program (ACP)

ACP is a US government program to help low-income households pay for internet service and connected devices like a laptop or tablet

Company	Phone	\$0 with ACP	Device Discount	Website
1Tennessee Broadband	(731) 784-5000			<a href="https://www.1tennessee.com">https://www.1tennessee.com</a>
AT&T	(866) 986-0963	YES		<a href="https://www.att.com/ebb">https://www.att.com/ebb</a>
Bledsoe Telephone Co.	(423) 447-2121			<a href="https://www.bledsoe.net">https://www.bledsoe.net</a>
Brightspeed	(833) 692-7773			<a href="https://www.brightspeed.com">https://www.brightspeed.com</a>
Cathect Comm	(866) 961-9941		YES	<a href="https://www.cathectc.com">https://www.cathectc.com</a>
Clear Wireless, LLC.	(888) 341-3471		YES	<a href="https://www.clearwireless.com">https://www.clearwireless.com</a>
Comlink Total Solutions	(833) 604-1080			<a href="https://www.comlinkacp.com">https://www.comlinkacp.com</a>
Comcast (Xfinity)	1-800-XFINITY			<a href="https://www.internetessentials.com">https://www.internetessentials.com</a>
Culture Wireless	(404) 254-6236		YES	<a href="https://www.culturewireless.com">https://www.culturewireless.com</a>
EARTHLINK, LLC.	(888) 327-8454			<a href="https://www.earthlink.net/internet">https://www.earthlink.net/internet</a>
EPB of Chattanooga	(423) 648-1372			<a href="https://www.epb.com">https://www.epb.com</a>
ETC Communications	(800) 660-6826			<a href="https://www.etcnow.com">https://www.etcnow.com</a>
Fidelity Cablevision	(800) 392-8070			<a href="https://www.fidelitycommunications.com">https://www.fidelitycommunications.com</a>
Figgers Communication	(800) 112-5435			<a href="https://www.figgers.com">https://www.figgers.com</a>
Gibson Connect, LLC.	(731) 562-6000			<a href="https://www.gibsonconnect.com">https://www.gibsonconnect.com</a>
GIGAFY	(855) 544-4239			<a href="https://www.gigafy.co">https://www.gigafy.co</a>
Highland Comm	(423) 346-4050			<a href="https://portal.highland.net">https://portal.highland.net</a>
Hughes Network	(844) 737-2700			<a href="https://www.hughesnet.com">https://www.hughesnet.com</a>
iGo Technology Inc.	(423) 648-8393			<a href="https://www.igotechnology.com">https://www.igotechnology.com</a>
Integrated Path Comm	(888) 224-6958	Yes		<a href="https://www.ipc-llc.com">https://www.ipc-llc.com</a>
Lingo	(866) 405-4646			<a href="https://www.lingo.com">https://www.lingo.com</a>
Maxsip Telecom Corp	(866) 629-7471			<a href="https://www.maxisptel.com">https://www.maxisptel.com</a>
Metro by T-Mobile	(888) 863-8768			<a href="https://www.metrobymobile.com/benefits">https://www.metrobymobile.com/benefits</a>
Peeringhub Inc.	(838) 217-8002	Yes	Yes	<a href="https://www.peeringhub.com">https://www.peeringhub.com</a>
Scott County Tel	(276) 452-9119			<a href="https://www.sctc.org">https://www.sctc.org</a>
Spectrum (Charter)	(866) 980-3107	Yes		<a href="https://www.spectrum.com/support/internet">https://www.spectrum.com/support/internet</a>
Spot on Networks, LLC.	(877) 768-6687			<a href="https://www.spotonnetworks.com">https://www.spotonnetworks.com</a>
SVE Connect, LLC.	(423) 837-8605			<a href="https://www.sveconnect.com">https://www.sveconnect.com</a>
TOAST	(419) 292-2200			<a href="https://www.toast.net">https://www.toast.net</a>
Twin Lakes Comm	(800) 644-8582			<a href="https://www.twinlakes.com">https://www.twinlakes.com</a>
Verizon Wireless	(800) 922-0204			<a href="https://www.verizon.com">https://www.verizon.com</a>
Volt Mobile Inc	(888) 200-8923	Yes	Yes	<a href="https://www.govoltmobile.com">https://www.govoltmobile.com</a>
Viasat	(855) 463-9333			<a href="https://www.viasat.com/asp">https://www.viasat.com/asp</a>
WOW!	(888) 530-2711			<a href="https://www.wowway.com/ebb">https://www.wowway.com/ebb</a>
Zito West Holding	(800) 365-6988			<a href="https://www.zitomedia.net">https://www.zitomedia.net</a>

## Lifeline Free Government Phone Companies

Assurance Wireless	(888) 321-5880	assurancewireless.com
Access Wireless	(866) 594-3644	accesswireless.com
Assist Wireless	(855) 392-7747	assistwireless.com
Cintex Wireless	(855) 655-3097	cintexwireless.com
EnTouch Wireless	(866) 488-8719	entouchwireless.com
Easy Wireless	(877) 476-3451	myeasywireless.com
Inifniti Mobile	(888) 801-0012	inifnitimobile.com
Life Wireless	(888) 543-3620	lifewireless.com
StandUp Wireless	(800) 544-4441	standupwireless.com
Safelink Wireless	(800) 723-3546	safelinkwireless.com
TruConnect	(800) 430-0443	truconnect.com
Q Link Wireless	(855) 754-6543	qlinkwireless.com
Terracom Wireless	(855) 716-8880	terracomwireless.com
SafetyNet Wireless	(888) 224-3213	safetynetwireless.com
Tag Mobile	(866) 959-4918	tagmobile.com
True Wireless	(833) 733-8524	gotruewireless.com

## What is the Supplemental Nutrition Assistance Program (SNAP)?

Formerly referred to as "food stamps," the Supplemental Nutrition Assistance Program (SNAP) is a U.S. Department of Agriculture (USDA) nutritional assistance initiative administered at the state level. In Tennessee, SNAP is managed by the Tennessee Department of Human Services (TDHS).

SNAP can be viewed as a bridge to help Tennesseans reach their full potential as self-sufficient contributing members of our community and economy. At TDHS, we administer SNAP with the belief that you can focus on work, school, and family wellness when you're well-nourished and don't have to worry about where your next meal will come from. Excelling at your job, training or higher education can increase career prospects, earning potential, and levels of self-sufficiency. These opportunities can help your family transition from today's challenges into a brighter future tomorrow.

## How Does SNAP Work?

Following federal guidelines, SNAP functions by providing qualifying households with a grocery stipend for a set length of time called a certification period. During the certification period, benefits are distributed using an Electronic Benefit Card (EBT) Card. Similar to credit cards, EBT cards can be used at participating stores and online retailers to purchase groceries. The amount of SNAP granted and the SNAP certification period are based on a household's resources and situation.

## Who Can Receive SNAP?

SNAP is available to households (individuals who live and prepare food together) that meet certain qualifications referred to as eligibility criteria. SNAP eligibility takes residency, age and relationship, citizenship, social security number assignment, employment, resource, income, and related deductions factors into consideration. These factors not only determine a household's eligibility to receive SNAP but also determine if additional documents will be required for a household to maintain SNAP after SNAP approval. **Failure to submit required documents such as change forms or Simplified Reporting Forms can result in the cancellation of SNAP benefits.**

## Preparing to Apply for SNAP

To receive SNAP benefits, applicants are required to submit copies of personal records (verification documents) that demonstrate a need for SNAP. These eligibility verification documents should include **copies** of record/document that show proof of the following:

**Social Security Number** (Example: Social Security Card)

**Your Identification** (Example: driver's license, school ID with photo, passport, resident alien card, I-94 card, voter's registration card)

**Where you live** (Example: lease agreement, utility bill, phone bill, or driver's license with your address on it)

**Income** (Example: check stubs, employer statement, award letters)

**Resources** (Example: bank statements, title, registration, or deed)

**Shelter costs** (Example: mortgage payments, property tax, homeowner's insurance, rent receipt, lease agreement)

**Cost of utilities** (Example: electric bill, water bill, gas bill)

It's best to have copies of these documents ready for submission when you apply for SNAP. Submitting verification documents within 10 days of applying for SNAP can help the application process go smoothly and may prevent delays. You may also be asked to provide more information during an eligibility interview. [Click Here](#) to learn more about SNAP eligibility.

Uploading documents using the [One DHS Customer Portal](#) or resources at a [TDHS office](#) can reduce the application processing times. Customers who choose to mail information to TDHS as part of the application, verification or reporting process should send **copies** of personal records and avoid sending original documents as documents may not be returned.



# TENNESSEE Reconnect

Tennessee Reconnect is a last-dollar scholarship for adults to attend a community college tuition-free.

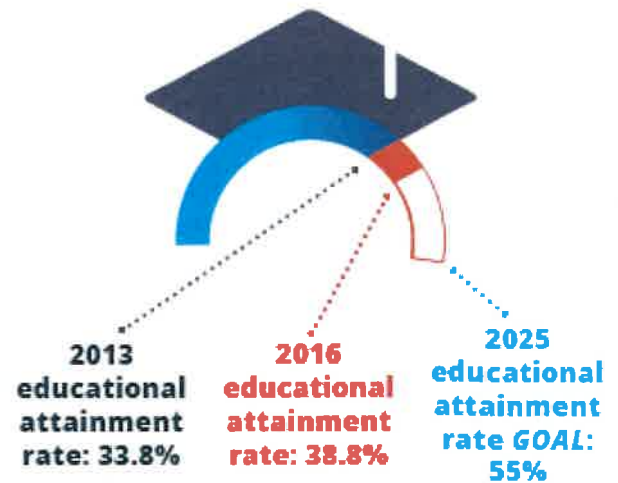
### To be eligible for **Tennessee Reconnect** adults must:

- Not already have an associate or bachelor degree.
- Have been a Tennessee resident for at least one year.
- Complete the FAFSA and be determined as an independent student.
- Be admitted to an eligible institution, enroll in a degree or certificate program, and attend at least part-time.
- Participate in a partnering advising program.

Through Tennessee Reconnect, all Tennesseans will now have access to a postsecondary degree or certificate, tuition-free.

Program	Students Served	Use at TCAT	Use at Community College
Tennessee Promise	Recent high school graduates	✓	✓
Tennessee Reconnect	Adult learners	✓	✓

## Why Tennessee Reconnect?



Tennessee needs **871,000 degrees** to reach the goal of 55% by 2025.



**645,000 high school students** in Tennessee are expected to graduate between 2014 and 2022.



In Tennessee, **900,000 adults have some college but no degree** and are considered prospective adult learners.



Without reaching adults, Tennessee won't meet the goals of the Drive to 55.



## Two Years Tuition-Free Shows Early Benefits

### Tennessee Promise Cohort 1 Success Rates at Community Colleges Through Spring 2017

**56.2%**  
of Tennessee Promise students have completed, transferred to a four-year university, or are still enrolled.



*Data represent the first 4 out of 5 semesters of eligibility for the first Tennessee Promise cohort.*

**38.9%**  
of non-Promise first-time freshmen have completed, transferred to a four-year, or are still enrolled.

In enrollment persistence, **Tennessee Promise students are outperforming their peers at community college by a 17.3 percentage point difference.**

### What contributes to success of Tennessee Promise students?



#### Scholarship

Tennessee Promise covers tuition and mandatory fees for up to five semesters.



#### Mentorship

Tennessee Promise students are paired with mentors to motivate and assist them.



#### Continuous Enrollment

Tennessee Promise requires students to stay enrolled from semester to semester.



#### Partnering Organizations

Student support is supplemented by partnering organizations.



### What's next?

Fall 2017 marks the fifth and final semester of Tennessee Promise eligibility for the first Tennessee Promise cohort.

Final completion rates for the first cohort should be available in early 2018.



<https://COLLEGEFORTN.ORG/TNPROMISE>



<https://TNRECONNECT.GOV>

The TN Promise is a scholarship for two free years of college towards an Associate's Degree or Technical Certification. Families of 12th grade students *must* complete the FAFSA to receive state and federal financial aid for college and must apply for TN Promise. Tennessee resident/U.S.Citizen/eligible non-citizen/students who graduate from an eligible high school, homeschool, or earn a GED/HISET (prior to 19th birthday) can receive an award at an eligible postsecondary institution toward tuition and mandatory fees after all other gift aid has been first applied. Students must attend mandatory meetings and participate in a mentoring program. College students must attend full-time, continue to participate in the mentoring program, and perform 8 hours of community service prior to each term the award is received.

Tennessee Reconnect is an initiative to help more adults return to higher education to gain new skills, advance in the workplace, and fulfill lifelong dreams of completing a degree or credential.

The Tennessee Reconnect Grant is available for eligible adults who want to pursue and associate degree, technical degree, or technical diploma at a Tennessee community college or technical college. The Reconnect Grant may also be used at some four-year institutions to pay for tuition while earning a two-year associate degree. This grant pays for the remaining balance after other state financial aid and Pell Grants have been applied towards tuition and mandatory fees at the community college. At a four-year institution, the Tennessee Reconnect Grant will not be last dollar, meaning it will not cover all tuition and fees. The amount of funding you may receive will not be based on the average amount of tuition and fees at a community college.

Additionally, the HCS College and Career Department in partnership with Parent University has released videos to help families prepare for college. These videos help students and parents navigate through the financial aid and college application process.

TCAT Chattanooga - <https://www.chattanoogaastate.edu>

Chattanooga State Community College - <https://www.chattanoogaastate.edu>

Cleveland State Community College - <https://www.clevelandstateccu.edu>

# • EDUCATION INFORMATION •

## Adult Education

Adult Education, as a part of the Workforce Innovations and Opportunity Act (**WIOA**), provides services to adults to build the knowledge and skills necessary for high school equivalency (**HiSET**), employment, post-secondary opportunities, and economic self-sustainability.

### You are eligible to enroll in Adult Education if:

- You are at least 18 years of age\*
- You are not enrolled or required to be enrolled in secondary school

#### **And**

- You don't have a high school diploma, OR
- You need help with math, reading, and writing, OR
- You struggle to read, write or speak English

If you have any questions or would like to request more information, please email [adulthoodeducation@tn.gov](mailto:adulthoodeducation@tn.gov), call (615) 741-7054, call (800) 531-1515, or tex (629) 215-1507, or please visit our website at <https://www.tn.gov/workforce/jobs-and-education/ae.html> and we will be glad to provide more information about our 15 Adult Education programs



## HiSET Exam and Eligibility Requirements

The Tennessee State Board of Education has rules that passing the HiSET exam is currently the only method for earning a recognized Tennessee high school equivalency diploma. Adults across Tennessee who didn't graduate high school now have an online pathway that will lead them to a high school equivalency diploma. Every county in the state offers students virtual classes that will prepare them to take the online HiSET examination. The Adult Education Division is the liaison for the HiSET program. As such, the division creates a policy that aligns with Tennessee laws concerning high school equivalency testing and eligibility requirements. To take the HiSET exam, testers must meet the following eligibility requirements:

- **Age:** You must be at least 18 years of age without a high school diploma or equivalency to take the HiSET exam. If you are 17 years old, you must have an age waiver signed by your local director of schools and present it at the time of your test.
- **Residency:** You do not have to be a resident of Tennessee to take the HiSET exam.
- **Identification:** You must present identification on test day at the HiSET test center. A valid driver's license, passport, military ID, or another form of government-issued (national or foreign) identification that shows name, address, date of birth, signature and photograph are acceptable forms of identification. Outdated or expired identification will not be accepted.

## **Free Services offered by Tennessee Adult Education and American Job Centers:**

### **Basic Education for Adults (ABE)**

Improve your math, writing, and reading skills.

### **Preparation for the High School Equivalency Diploma**

Prepare for the HiSET test and earn your high school equivalency diploma.

### **Integrated English Literacy and Civic Education (IELCE)**

Learn to read and communicate in English, improve your math and employability skills, and prepare for US citizenship.

### **Digital literacy**

Learn to use the Internet and improve computer skills, including word processing, typewriting, and other personal digital literacy goals.

### **Useful skills for work**

Develop professional, interpersonal, and 21st-century social skills.

### **College and career**

Explore your college and career options and apply for financial aid.

## **Alternative Education**

### Job Corps

- Vocational training program for people ages 16-24
- Call: (423) 629-1451

### Orange Grove

- Employment (and other) services for adults and children with disabilities
- Call: (423) 629-1451



4501 Amnicola Hwy. | Chattanooga, TN 37406  
Office Hours: Monday - Friday, 8:00a am - 4:30 pm  
Phone (423) 894-5354 | Fax (423) 894-2758  
<https://www.secareercenter.org>  
<https://www.tnvirtualajc.com>

# • OPPORTUNITIES INFORMATION •



5600 Brainerd Rd. | Chattanooga, TN 37411  
Office Hours: Monday - Friday, 8:00a am - 4:30 pm  
Phone (423) 894-5354 | Fax (423) 894-2758  
<https://www.secareercenter.org>  
<https://www.tnvirtualajc.com>

- Resource rooms with computer, free internet, telephone, and fax access
- On site job recruiting events
- Resume, interview, and job search workshops
- Training and certification opportunities
- Job fairs
- Connect with employers and available jobs

## JOBS4TN.GOV

<https://JOBS4TN.GOV/> 's database provides easy access to the largest number of unduplicated online job opportunities currently available in one location with tens of thousands of jobs every day.



The **MyTN** app allows you to access Jobs4TN's database as well! Instantly view any job posted to the web directly on your Android or iOS device.

Looking for a great job in Tennessee? Find your dream job by using the MyTN app and accessing JOBS4TN, located within the app!

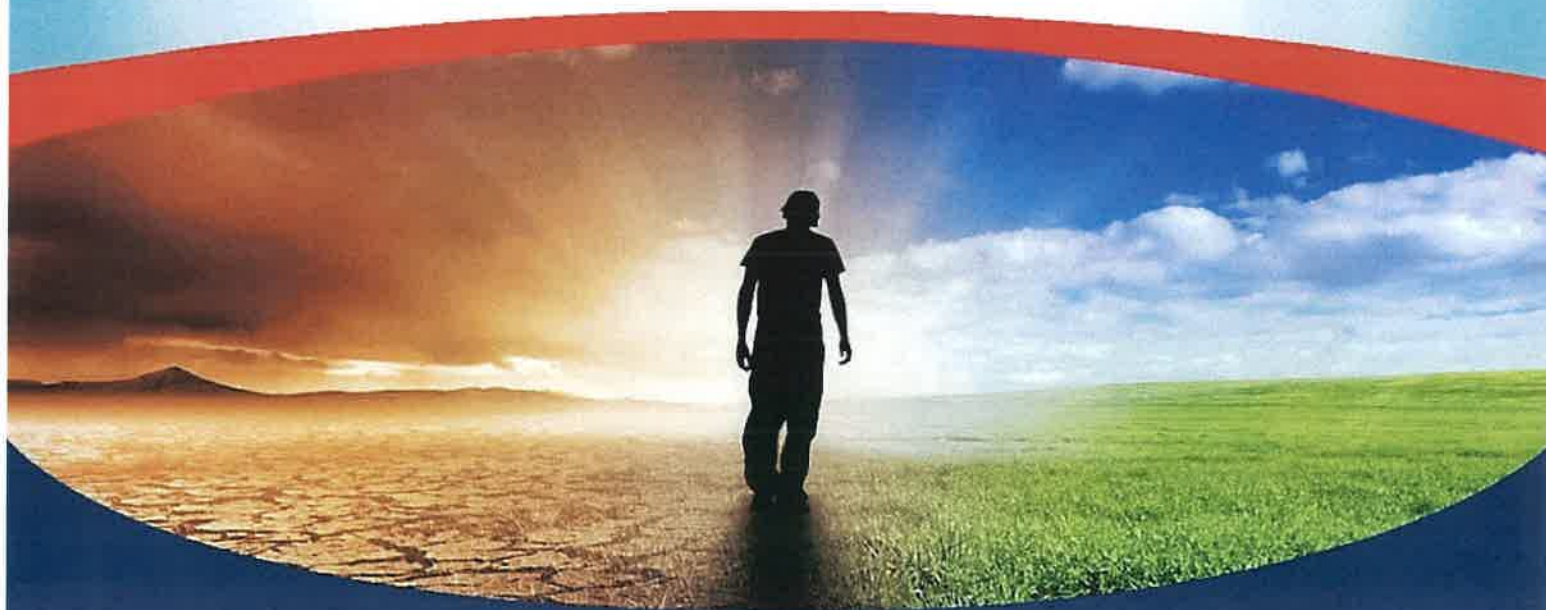


Career Services  
Job Seeker Services  
Education Services  
Labor Market Services  
Employer Services  
Unemployment Services  
Adult Education Services  
Workplace Training  
Resume Builder  
Job Search  
...and more!

# TENNESSEE STATEWIDE CRISIS LINE

There is hope.

**855-CRISIS-1 (855-274-7471)**



**Do you feel like you are  
experiencing a mental health crisis?**

**Our Statewide Crisis Line is here to help individuals  
struggling with a mental health emergency.**

This phone line is free and operated by caring, trained  
mental health professionals, 24 hours a day, 7 days a week.

Confidential help from anywhere in Tennessee is only a phone call away.

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**[tn.gov/behavioral-health/crisis-services](http://tn.gov/behavioral-health/crisis-services)**

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# Need Help Paying Your Energy Bill?



## LIHEAP

Low Income Energy Assistance Program

Tennessee Housing  
Development Agency

### WHAT IS LIHEAP?

The Low-Income Home Energy Assistance Program (LIHEAP) is a federally funded grant program that helps income eligible households in meeting their immediate home energy needs.

LIHEAP can help you stay warm in the winter and cool in the summer through a program that reduces the risk of health and safety problems that arise from unsafe heating and cooling practices.

### WHO IS ELIGIBLE?

Households that are within 60% of State Median Income guidelines can receive assistance. The LIHEAP program in your county determines if your household's income qualifies for the program.

### THINGS TO NOTE:

- You don't need to have a past due energy bill
- You don't have to be on public assistance
- You can rent or own your home

### WHEN TO APPLY:

- You can submit an application beginning Oct. 1st.
- Applications will be accepted through Sept. 30th (pending available funding.)
- Households can be served one time during the application period.

### 2024 INCOME GUIDELINES

Please use the table below to see if you potentially qualify for LIHEAP services.

Household Size	Max Gross Annual Income
1	\$28,141
2	\$36,800
3	\$45,459
4	\$54,118
5	\$62,776
6	\$71,435
7	\$80,094
8	\$88,753

\* Updated Annually

\* Contact local agency for more info about what is included as income.



### WHAT ASSISTANCE DOES LIHEAP PROVIDE?

#### → REGULAR ASSISTANCE

Regular Assistance helps families pay their heating and cooling bills. The one-time payment is sent directly to your utility company or fuel provider, and will be credited on your bill. Assistance is based on your household size, income, and fuel type.

#### → CRISIS ENERGY ASSISTANCE

Crisis Assistance applicants receive the same benefit as Regular Assistance applicants. However, the Crisis component will be based on uncontrollable circumstances. Please check with your local LIHEAP agency regarding crisis eligibility.

LIHEAP helps you pay your main heating and cooling bills. These include:

- Electric • Gas • Propane • Coal • Oil
- Kerosene • Wood

## Community Health

### Healthy Living & Wellness (423) 209-8058

Preventing chronic diseases by promoting health and wellness activities.

### Overdose Prevention (423) 209-8317

Preventing substance misuse and overdoses through education and partnerships.

### Smoking Cessation (423) 260-1818

A smoking cessation program for pregnant and postpartum women.

### Regional Health Council (423) 209-8088

Responsible for community health assessment, regional health planning and the provision of input regarding health related initiatives.

### Step ONE (423) 209-8247

Educational programs to support healthy lifestyles for residents.

### Tobacco Prevention (423) 209-8203

Preventing tobacco use in the community through education.

### Traffic & Pedestrian Safety (423) 209-8204

Programs to provide car seats and traffic related education.

## Environmental Health

### Food/General Sanitation (423) 209-8110

Inspects restaurants, hotels and motels, public swimming pools, day care/camps, and tattoo establishments. Investigates general sanitation complaints (garbage, open dumps, high grass).

### Rabies Program (423) 209-8110

Controls the spread of rabies within Hamilton County. All animal bites should be reported to the Environmental Health Office.

## Phone Numbers

Birth or Death Certificates 209-8025

Car Seat Program 209-8204

Community Health Access  
Navigation in Tennessee (CHANT) 209-8080

Restaurant Complaints  
Report Animal Bites 209-8110

Report a Suspected  
Food-Related Illness 209-8190

Sexual Health Testing 209-8250



# Hamilton County Health Department

## Health Center Locations:

### Main Campus

921 East Third Street, Chattanooga, TN 37406  
Main Number: (423) 209-8000  
After Hours: (423) 209-8010

### Birchwood

5625 Highway 60, Birchwood TN, 37308  
(423) 209-5540

### Ooltewah

5520 High Street, Ooltewah, TN 37363  
(423) 209-5440

### Soddy Daisy

9527 W. Ridge Trail Road, Soddy Daisy, TN 37379  
(423) 209-5490

### Homeless

730 E. 11th Street, Chattanooga, TN 37403  
(423) 209-5800



For more information, scan the QR code or visit our webpage.



[Health.HamiltonTN.org](http://Health.HamiltonTN.org)

## Administrative Services

**Emergency Preparedness (423) 209-8074**  
Coordinates planning and response efforts related to a public health emergency or disaster.

**Medical Records (423) 209-8209**  
Retains Health Department records for ten years after the last visit. Copies can be obtained for a fee.

**Vital Records (423) 209-8025**  
Provides copies of birth and death certificates, cremation permits and voluntary acknowledgement of paternity (VAOP).



## Case Management

**Childhood Lead Poisoning Prevention (423) 209-8080**  
Strengthens blood lead testing in children, linking exposed children to services and providing medical case management and care coordination.

**Community Assistance Services (423) 209-8374**  
Assistance program aims to prevent homelessness by providing temporary assistance to Hamilton County residents experiencing a financial crisis.

**Community Health Access Navigation in Tennessee (CHANT) (423) 209-8080**  
Provides patient-centered engagement, navigation of medical and social service referrals to promote a positive impact on pregnancy, children and health outcomes.

**Fetal Infant Mortality Review (423) 209-8135**  
Collaborates with partners to identify issues and develop solutions to improve birth outcomes.

**Newborn Screenings (423) 209-8080**  
Ensures appropriate care and medical follow up for infants and children that have failed a newborn hearing or genetic testing screen.

**Parents as Teachers (423) 209-8298**  
Home visiting program that provides parenting education, information, developmental screenings and activities to parents to assist them in the growth and development of children.

**Ryan White Case Management (423) 209-8272**  
Provides medical case management, eligibility, social support and resources to those living with HIV/AIDS.

## Clinical Services

**Child Health (423) 209-8050**  
Provides healthcare for ages 0-18 through lab testing and immunizations. Services at 3rd Street, Birchwood, Ooltewah and Soddy Daisy.

**Dental Services (423) 209-8100**  
Provides preventive and routine care for children. Limited adult care is provided. Services at 3rd Street.

**Epidemiology (423) 209-8190**  
Prevents and controls the spread of reportable communicable diseases through data gathering and analysis, provider collaboration, education and preventative medications.

**Family Planning (423) 209-8350**  
Pregnancy testing on a walk-in basis and birth control by appointment. Provides counseling and education on family planning.

**Homeless Health (423) 209-5800**  
Provides medical, dental, behavioral health and case management services for homeless and transient individuals.

**Immunizations (call clinic of choice)**  
Provides CDC recommended vaccinations for children and adults.

- Child Health at 3rd Street (ages 0-18 years)
- Adult immunizations (age 19 and up) in the Travel & Adult Immunization Clinic
- All ages at Birchwood, Ooltewah and Soddy Daisy.

**Presumptive TennCare/ Cover Kids Assistance Program (423) 209-8350**  
Provides assistance with either immediate, temporary TennCare coverage or CoverKids Insurance for eligible pregnant women.

**Sexual Health Clinic (423) 209-8250**  
Provides diagnostic testing, treatment and prevention of sexually transmitted diseases; testing and referral for HIV and Hepatitis C. Services at 3rd Street campus.

**TN Breast & Cervical Cancer Screening (423) 209-8009**  
Clinical screenings of the breast and cervix include complete breast exam, mammogram referrals, pelvic exam and pap smear. Free services for eligible women.

**Travel & Adult Immunization Clinic (423) 209-8340**  
Provides consultation and administers required and recommended travel vaccines for all ages. Provides routine adult (age 19 and up) immunizations.

**Tuberculosis (TB) Clinic (423) 209-8030**  
Provides testing, diagnosis and treatment of TB. Services at 3rd Street campus.

**WIC Nutritional Program (423) 209-8220**  
Educational and supplemental nutrition program for women who are pregnant, postpartum and/or breastfeeding, and infants and children up to age 5 years. Services at 3rd Street, Birchwood, Ooltewah and Soddy Daisy health clinics.



**FREE**  
interpretation services available at all health department locations.



**erlanger**

# Community Health Center Locations

## Southside

(423) 778-2700  
3800 Tennessee Avenue, Suite 124  
Chattanooga, Tennessee, 37409

### **Office Hours**

Monday - Thursday; 8 am - 5 pm  
Friday; 8 am - 4 pm

### **Services:**

General Adult Care, Pediatrics, Laboratory, X-Ray, Obstetrics and Gynecology, Diabetes and Hypertension Counseling, and Insurance Counseling

## Premier Health

(423) 648-7770  
251 North Lyerly Street Suite 300  
Chattanooga, Tennessee, 37404

### **Office Hours**

Monday - Thursday; 8 am - 5 pm  
Friday; 8 am - 4 pm

### **Services:**

General Adult Care, Laboratory, Obstetrics and Gynecology, and Diabetes and Hypertension Counseling

## Dodson Avenue

(423) 778-2800  
1200 Dodson Avenue  
Chattanooga, Tennessee, 37406

### **Office Hours**

Monday - Thursday; 8 am - 5 pm  
Friday; 8 am - 4 pm

### **Pharmacy Hours**

Monday; 8:30 am - 7 pm  
Tuesday - Thursday; 8:30 am - 5 pm  
Friday; 8:30 am - 4 pm

### **Services:**

General Adult Care, Pediatrics, Laboratory, X-Ray, Obstetrics and Gynecology, Diabetes and Hypertension Counseling, and Insurance Counseling

# All of DHS TN Human Services **ALL IN ONE PLACE**

## Using the One DHS Customer Portal

The One DHS Customer Portal is a self-service website that helps Tennessee Department of Human Services (TDHS) customers to connect to the following services from one convenient online location:

- Child Care Payment Assistance
- Child Support
- Families First (TANF)
- Supplemental Nutrition Assistance Program (SNAP)
- Disaster/Relief Assistance (D-SNAP, Emergency Cash Assistance, Pandemic-EBT, etc.)

## The One DHS Customer Portal makes it easy to:

- Apply for benefits
- Upload, submit, and view documents related to services
- Update household and contact information
- Check your case status
- Review notifications about your case
- File Appeals
- Find answers to Frequently Asked Questions



**Scan the QR Code above or access the portal when you visit:**

**<https://OneDHS.Tn.Gov>**

If you previously created a username and password for the TDHS Relief Portals (Emergency Cash Assistance, D-SNAP, Pandemic Child Care Assistance and/or P-EBT Parent Portal), you may use your existing log in information to access services through the new Customer Portal. If you do not have an account, select "Create New Account" on the portal log in page.

**You must use the portal for account management online for listed TDHS Services .**



# All of DHS TN Human Services ALL IN ONE PLACE

## One DHS Customer Portal Features:

**Translate:** The One DHS Customer Portal Uses Google Translate to provide the information you need in the language of your choice. Simply use the Translate drop-down menu in the top right corner of the screen to find the language you need.

**Search Function:** The search function at the top of the page can be used to find topics and services available through Tennessee State Government web pages.

**Learn:** The [One DHS Customer Portal Knowledge Base](#) is a collection of articles on Tennessee Department of Human Services programs, services, protocols, contact information and related topics that can be viewed when you select "Learn" on the One DHS Customer Portal menu or scroll to the bottom of the page to browse the Knowledge Base. Customers can search the database using keywords, [browse the database](#) by topic and [download forms](#) to meet their needs.

**Ava the Virtual Assistant:** Ava, the Tennessee Department of Human Services Virtual Assistant can direct you to the answers for many of your questions and provide points of contact to speak to TDHS team members regarding the One DHS Customer Portal or your case. Look for the "Chat with Ava" image on the lower right side of the page to chat and find the answers you need. *Please Note: When you use the customer portal as a gateway to access Child Support, Families First or SNAP dashboards, Ava may not be available.*

## Additional Help:

**Visit:** [www.tn.gov/content/tn/humanservices/apply-online-page/one-dhs-customer-portal.html](http://www.tn.gov/content/tn/humanservices/apply-online-page/one-dhs-customer-portal.html)

Call the **Family Assistance Service Center** at 866-311-4287 or reach the **Child Care Payment Assistance Unit** at 833-740-1440. **Contact information for Child Support and other TDHS programs** is available online: <https://www.tn.gov/humanservices/need-help-.html>



# Do you need child care assistance to maintain employment or pursue post-secondary education?

**You may be eligible for Smart Steps *Child Care Payment Assistance* if you meet the following eligibility requirements:**

- Must be employed no less than an average of 30 hours per week, or be enrolled and attending a post-secondary education program full-time or a combination of employment and post-secondary education
- Must have a child between ages six (6) weeks and when a child begins Kindergarten
- Household gross income must be below the 85th percentile of the State Median Income (SMI) for Tennessee. Please refer to the chart below for Household Income Limits.

*\*Eligibility for assistance is based on program requirements and availability of funding.*

## Household Income Limits for Smart Steps (FY 2023-24)

Household Size	Maximum Gross Monthly Income
2	\$4,344
3	\$5,366
4	\$6,389
5	\$7,411
6	\$8,433
7	\$8,625
8	\$8,816



**Apply for Smart Steps Application online at: [OneDhs.Tn.gov/csp](https://OneDhs.Tn.gov/csp)**



**Find More Information on the Tennessee Department of Human Service (TDHS) website at [Tn.Gov/HumanServices/For-Families/Child-Care-Services/Child-Care-Payment-Assistance.html](https://Tn.Gov/HumanServices/For-Families/Child-Care-Services/Child-Care-Payment-Assistance.html)**



**Visit the TDHS website to locate a childcare center near you: [Tn.Gov/HumanServices/For-families/child-care-services/find-child-care.html](https://Tn.Gov/HumanServices/For-families/child-care-services/find-child-care.html)**



**Follow @TNHumanServices for the latest updates from the Tennessee Department of Human Services**

# Vocational Rehabilitation Program



The Vocational Rehabilitation Program (VR) provides a variety of individualized services to persons with disabilities in preparation for their employment in the competitive labor market. VR Advocates employment outcomes for customers that are consistent with their individual strengths, resources, abilities, capabilities and informed choice.

## Services:

- Counseling & Guidance
- Training
- Maintenance & Transportation
- Transition Services from School to Work
- Personal Care Assistance
- Rehabilitation Technology Services
- Job Placement
- Post-Employment Services
- Supported Employment
- Independent Living Services

## Special Emphasis Services:

### Tennessee Rehabilitation Center at Smyrna

State operated comprehensive rehabilitation facility offers a variety of vocational programs on campus with residential housing available.

### Community Tennessee Rehabilitation Centers

Community-based vocational rehabilitation services prepare and support individuals on their employment path.

### Services for the Deaf and Hard of Hearing

The unique needs of individuals who are deaf and hard of hearing are served through this special unit.

### Services for the Blind and Visually Impaired

The unique needs of individuals who are blind and visually impaired are served through this special unit.

For more information: <https://www.tn.gov/humanservices/ds/vocational-rehabilitation.html>

Phone: (833) 751-0597

*The Tennessee Department of Human Services' mission is to build strong families by connecting Tennesseans to employment, education, and support services.*

## TN EBT SNAP Discounts / Special Offers

**Creative Discovery Museum Chattanooga - \$3 per person**

**Hunter Museum of American Art - \$2 per person**

**YMCA** offers reduced prices for low-income individuals and families. Contact your local branch for more details!

### **CHATTANOOGA ZOO - Zoo for All**

The Chattanooga Zoo is proud to offer the Zoo for All Program to help make the Zoo accessible for all families. All those who participate in programs including SNAP, TANF, and WIC are eligible to receive a reduced regular Zoo admission rate. To receive this reduced admission rate, please present your program card at the ticket booth.

### **Amazon Prime EBT Discount**

If you have an EBT Card, you can now sign up for the Amazon Prime EBT Discount and get all the great benefits that come with Prime membership at a fraction of the cost. The regular Amazon Prime membership is \$12.99/month; however, if you have an EBT Card, you can get a Prime Membership for \$5.99. That's over 50% off the regular price!



## **At-Home Decodable Books** *Available for K-2 Tennessee Families!*



**Order Now!**

*Free Resources to Help Your Child Learn How to Read*





**HOPE LIVES HERE**

# Outreach Opportunities

### **Past due Rent/Utility Assistance:**

If the client is over 62, they can take advantage of both rent and utilities assistance with us once every 6 months. I think that the amount varies, but usually it is up to \$200. If they are under 62, they can receive assistance on both rent and utilities once per year. They will need to call (it is done by phone **only**) (423) 624-9650 Monday through Wednesday beginning at 9 am. Only 15 callers are helped per day and hundreds call every day, so if they don't get through right away, they just need to keep trying to call.

### **Rapid Rehousing Program:**

For those who have gainful employment and are facing homelessness, we have a program that can help pay their deposits on their new home and utilities. They will need to already have a signed lease to benefit from this program. We do not help clients find a place to live, they have to do that on their own, but we can help them with the deposits and first month of rent. Clients who qualify for this program will need to make an appointment with our Director of Impact, Michael Smith. I should also note this program is contingent on the funds we have available at the moment.

### **Grocery Store/Daily Bag Program:**

We have two separate food programs for our clients. The Grocery Store is client choice; our clients all have different dietary wants/needs so we try to keep a little of everything. These are raw ingredients that our clients would need to be able to transport, store and prepare. They can do this once every 30 days and it is one per household. The Grocery Store is open Tuesday through Thursday 9 am to 4 pm and is closed for lunch from Noon to 1 pm. Households of 1-5 people get the standard amount and large households of 6 or more get double of everything. The best time to come in is Tuesday morning as we are fully stocked on that day. The worst day to come is Thursday because we have the least amount of food available for folks to choose from. All that is required to participate is their ID with basic household demographic information. I speak a little Spanish so our Latino community is very welcome here!

The Daily Bag program is for those who are homeless and cannot cook the food that we have in the Grocery Store. They can get a bag of ready to eat foods (breakfast and lunch items) once a day, Monday through Friday.

### **Shower Program:**

The shower program is available to our homeless clients once per week. We provide the towels, washcloths and toiletries needed.



# Outreach Opportunities

## **McKamey Animal Center Pet Pantry:**

McKamey has a pet pantry office in our building with food and accessories available for pets. They are open throughout the week, but are closed on Wednesday. Their hours are 10 am to 4 pm. Also, at the end of the month, they host a vaccine clinic free of charge in our parking lot for those who would like to have their pets vaccinated.

## **Cempa:**

Cempa has two different offices here; the Walk-in Clinic and the Needle Exchange (StepTN). Clients can come see a health provider on a walk-in basis. Fees are on a sliding scale and I believe they also take insurance. The Needle Exchange is a place for those who are dependent on IV drug use to come and exchange their dirty needles for clean needles. They also have STD testing available free of charge. This helps reduce the spread of Hepatitis and HIV.

## **The Pursuit of Happiness:**

The CEO, Michael Gordon, is a wonderful guy! A former law enforcement officer, Michael Gordon helps counsel at-risk youth and assists parents in navigating the school system. He advocates for the child and the family during IEP and 504 meetings and counsels the kids when they are having behavioral problems.

# WOMEN'S CHOICES INTENSIVE OUTPATIENT PROGRAM

Recovery Means Choices



This is a program for mothers needing substance use and/or mental health treatment. We offer Intensive Outpatient Therapy in a group setting, Intensive Care Management, Parenting Classes, Drug Screening, Family Support Services, and Transportation to and from services. Mental Health services such as mental health screening, individual counseling, and medication management are offered as needed.

We believe that recovery happens outside the treatment facility as well as inside and our goal is to prepare participants up for success by helping them to build a strong support network that meets their unique needs and circumstances.

Participants must have children, have co-occurring substance use and/or mental health needs, and be willing to attend groups 3 hours per day/ 3 days per week for 24 sessions.

## MORE INFORMATION



877-567-6051



[referrals@vbhcs.org](mailto:referrals@vbhcs.org)



413 Spring St,  
CHATTANOOGA, TN 37405

### Group Schedule

Intensive Outpatient – Mon/Wed/Thurs 1:00 PM - 4:00 PM

Parenting Group Wed 12:00 – 1:00 PM

Family Support group Thurs 4-5PM

Destiny Couey - Program Director 423-762-6081



**Family Justice Center**  
**Chattanooga • Hamilton County**  
*Pathways to Hope and Safety*

5705 Uptain Road  
Chattanooga, TN, 37411  
(423) 643-7600

Monday - Friday; 8:30 AM - 5:00 PM

<https://fjc.chattanooga.gov>

## What we do

The FJC serves residents of Hamilton County and the City of Chattanooga by co-locating services in a trauma-informed environment to:

- address intimate partner and family violence
- address abuse of older adults through elder justice services
- address human trafficking

### Values (What We Believe)

We Believe...

Every person has the right to live free of fear and violence and every person should have a place to tell their story. Nourishing hope in survivors creates pathways to healing and thriving. True collaboration and transparency allow us to become the best version of ourselves for our survivors.

### Vision (what we see in the future)

The Chattanooga Hamilton County Family Justice Center is committed to providing safe spaces where survivors' needs are met, children protected, and hope realized. FJC staff, community partners, and allies work together with transparency, respect, and trust. We share goals that ensure all voices are represented, promote healthy safe families, engage neighborhoods and schools, and drive social change and justice for survivors and their families.

### Mission

Our mission is to meet people where they are and provide inclusive survivor-centered services that promote healing, transformation, and hope for the future; foster public safety, and drive social change through education and coordinated community collaborations.

*"Working together creating pathways to safety and hope"*



Securing today  
and tomorrow

1290 Premier Dr #140  
Chattanooga, TN, 37421  
(800) 722-1213

Monday - Friday; 9:00 AM - 4:00 PM

<https://www.ssa.gov/apply>

## Mission and Structure

Social Security has provided financial protection for our nation's people for nearly 90 years. Chances are, you either receive Social Security benefits or know someone who does. With retirement, disability, and survivors benefits, Social Security is one of the most successful anti-poverty programs in our nation's history.

We are passionate about helping you by delivering financial support, providing superior customer service, and ensuring the security of your information – helping you secure today and tomorrow.

## Support – With you through life's journey...

We are committed to helping maintain the basic well-being and protection of the people we serve. We pay benefits to about 68 million people including retirees, children, and surviving spouses. From birth, to marriage, and into retirement, we are there to provide support throughout life's journey.

## Service – Putting *you* in control...

One of our priorities is giving you secure access to the information you need when, where, and how you need it. Whether it is in person, over the phone, or through your personal my Social Security account, we are committed to providing superior customer service to put you in control.

## Security – Protecting what's important to you...

One of our most important responsibilities is protecting your personal information and your financial contributions. We use state-of-the-art systems for this. Conducting continuous reviews helps us ensure proper payments. And we work hard to educate everyone on best practices for protecting their Social Security number. We are committed to safeguarding the information and resources entrusted to us.

The Social Security Administration can assist you with obtaining a supplemental cash assistance benefit. Whether it be retirement (RSDI), disability (SSDI), Social Security Income (SSI), or Veterans' Assistance (VA), you can apply and see if you qualify by going to the office on Premier Drive, by calling the number above, or going to the website above!



City of Chattanooga

Head Start and Early Head Start

2302 Ocoee Street  
Chattanooga, TN, 37406  
(423) 643-6500

Monday - Friday; 8:00 AM - 4:30 PM

<https://chattanoogaheadstart.com>

## What is Chattanooga Head Start and Early Head Start?

The Chattanooga Head Start and Early Head Start program has been promoting the school readiness of Hamilton County's children ages birth to five years since 1965. We believe the best way to prepare our children is to support the development of the whole child and give parents the resources they need to achieve their goals. Our classrooms provide a positive learning environment and our credentialed teachers use research based curricula to create developmental goals that are specifically tailored to each child. Best of all, Head Start is a free program!!

**All manner of services are offered here for your children, including:**

*All with parental consent, of course!*

- Developmental Screenings
- Speech and Language Screenings
- Hearing and Vision Screenings
- Early Learning
- A Creative Curriculum
- A Personal Safety Curriculum
- A Social/Emotional Curriculum
- Dual Language Classes
- Dental Services
- Height and Weight Screenings
- Nutrition Services
- Immunizations and Physicals
- Mental Health Services
- Disability Services
- Family Well-Being
- Crisis and Transition

How can I apply?

It's quite simple to apply, however, even if you apply, it doesn't mean your child is automatically enrolled.

Just call (423) 643-6500 or go online to <https://chattanooga.gov> and select Head Start under Explore Programs, or <https://chattanoogaheadstart.com> and there's an immediate button to apply on the webpage! You may also go to 2302 Ocoee Street to ask for more information.



The City of Chattanooga is dedicated to helping its inhabitants live healthy and happy lives inside this wonderful city.

Going online to <https://chattanooga.gov> is another resource we have to show off all the programs we have in our area to help people live their best Chattanooga lives! You may also call **311** or **(423) 643-6311** to find more information that's also outlined in this packet.

Under these tabs from the website are several things you can find more information on

**Pay & Apply**    **Explore Services**    **Things to Do**    **Report & Request**    **Stay Informed**    **Business Growth & Impact**

**Pay & Apply** pertains to paying utilities specifically to Chattanooga's services if they are needed; such as Property tax, Tickets and Fines, Sewer Fees, & Garbage and Recycling payments. You can also apply for permits under this tab.

**Explore Services** contains information for city utilities, including Stormwater and Wastewater, Waste and Recycling, Urban Forestry, Transportation, Street Maintenance, Public WiFi, and Parking Authority. Community Services are listed under this tab as well, Head Start, Senior Programming, Community Centers and Assistance Programs are among them. Safety is the third informational tab that houses Police, Fire, Victim Services, Family Justice Center, Legal Resources and Code Enforcement.

**Things to Do** has locations for recreational purposes such as Parks, Greenways and Trails, an Interactive map, and plans and rules for parks. It also shows that you can make reservations for parties or the like around the parks of Chattanooga! You may also look through the volunteer options, including Civic User Testing, the Office of Homelessness, & you can volunteer with Chattanooga parks if that piques your interest.

**Report & Request** holds information for records, claims, reports & requests filed through the city of Chattanooga. You may also use this tab to report any violations or incidents that may happen in our day-to-day lives. The more we're vocal about it, the better our city becomes!

**Stay Informed** allows you to access news, initiatives, closures and other information about what might be happening around our city.

**Business Growth & Impact** pertains to those who wish to open businesses around the city of Chattanooga.

# SERVICE DESCRIPTIONS



## **INFORMATION AND ASSISTANCE**

**(1-866-836-6678 – Rings in our Chattanooga Office)**

Information and Assistance is available to callers in need of help locating resources and services within their community and available through the Area Agency on Aging and Disability.

## **HOME DELIVERED MEALS**

Persons 60 years of age or older who are homebound and unable to shop for or prepare meals may be eligible for a home delivered meal. The meal, which may be hot or frozen, is balanced to provide one-third of the daily recommended nutritional requirements.

## **CONGREGATE MEALS**

The Congregate Meals program provides a noontime nutritionally balanced meal, served at a Senior Center or other Congregate Meal Site. The balanced meal provides one-third of the daily recommended nutritional requirements for persons 60 years of age or older.

## **EVIDENCE-BASED HEALTH PROMOTION PROGRAMS**

Health Promotion classes are offered annually throughout the Southeast Tennessee Region. The workshops provide participants structured activities that include group discussions, problem-solving, skill building, assertiveness training, videos. Sharing practical solutions and exercise training.

## **NATIONAL FAMILY CAREGIVER SUPPORT PROGRAM**

This program provides respite services for caregivers of seniors who are 60 years of age or older and caregivers of persons with dementia of any age. The purpose is to give the caregiver a break from ongoing caregiving duties. Respite services include: adult day care, short-term in-home respite, personal care, homemaker and overnight respite. Support is provided through information and referral, caregiver workshops and conferences.

## **OPTIONS FOR COMMUNITY LIVING**

OPTIONS provides home and community based services to assist frail older adults and adults with disabilities (18 years old and older) to remain in their own homes. The purpose of the program is to help these individuals maintain a level of independence and avoid institutionalization. Available services include homemaker, personal care and home delivered meals.

## **SENIOR CENTERS**

Senior Centers provide a wide range of supportive services in the community to those over the age of 60. Services offered may include educational and recreational activities.

## **STATE HEALTH INSURANCE ASSISTANCE PROGRAM (SHIP)**

**(1-877-801-0044)**

Free and objective counseling and assistance is provided for persons with questions or problems regarding Medicare and other related health insurances, as well as prescription assistance.

## **SERVICE AREA**

The Southeast Tennessee Area Agency on Aging and Disability serves the counties of Bledsoe, Bradley, Grundy, Hamilton, Marion, McMinn, Meigs, Polk, Rhea, and Sequatchie.

## **CALL WITH QUESTIONS OR TO MAKE A REFERRAL**

Toll-Free  
1-866-836-6678

Local  
423-424-4256

Fax  
423-424-4225

1000 Riverfront Parkway  
P.O. Box 4757  
Chattanooga, TN 37405  
[www.setaad.org](http://www.setaad.org)

*Eligibility requirements vary by program.*

# SERVICE DESCRIPTIONS



## RELATIVE CAREGIVER PROGRAM

(1-866-735-8752 – Rings in our Chattanooga Office)

The Relative Caregiver Program is designed to support grandparents and other relatives raising children to whom they are related through blood, marriage or adoption. Support services are also provided for the children and teenagers in Relative Caregiver families. Services include: Information and Referral, Counseling, Caregiver Support Groups, Activity / Support Groups for Children and Teenagers, Educational Workshops, Respite and Recreation, Family Advocacy, Outreach and Emergency Financial or Start-Up Assistance. The Program is funded by the Tennessee Department of Children's Services.

## MYRIDE TN SOUTHEAST

MyRide provides volunteer assisted transportation to essential appointments for adults ages 60 and older that are able to walk independently or with a walker or cane. Volunteer drivers are well-screened, background checked, and trained to provide door-through-door customized assistance. Rides are affordable and adaptable to the needs of the rider. Riders must complete a short screening process and application to begin scheduling rides.

## PUBLIC GUARDIANSHIP FOR THE ELDERLY

Designed to aid persons age 60 or older who have been declared by the court to be incompetent to handle their own affairs and who have no family member, friend, bank or corporation willing, able and suitable to take this responsibility.

## CHOICES

The Southeast Tennessee Area Agency on Aging and Disability assists individuals applying for long term services and supports (LTSS) in their home or in the nursing home by conducting screenings, customer satisfaction surveys, face-to-face visits, and submitting TennCare required documentation.

## ELDER RIGHTS

### LEGAL SERVICES

Legal advice and representation provided by an attorney to people 60 years of age or older to secure and maintain public benefits, to resolve consumer problems and other situations requiring the intervention of an attorney.

## LONG-TERM CARE OMBUDSMAN

This program provides assistance to elderly Tennesseans residing in nursing homes, homes for the aged, and assisted care living facilities. The Ombudsman is available to help residents and their families resolve questions or problems and will advocate for solutions to problems for qualified residents of long-term care facilities.

## SERVICE AREA

The Southeast Tennessee Area Agency on Aging and Disability serves the counties of Bledsoe, Bradley, Grundy, Hamilton, Marion, McMinn, Meigs, Polk, Rhea, and Sequatchie.

## CALL WITH QUESTIONS OR TO MAKE A REFERRAL

Toll-Free  
1-866-836-6678

Local  
423-424-4256

Fax  
423-424-4225

1000 Riverfront Parkway  
P.O. Box 4757  
Chattanooga, TN 37405  
[www.setaaad.org](http://www.setaaad.org)

# RELATIVE CAREGIVER PROGRAM



Are you caring for a grandchild, niece/nephew, cousin, sibling, or other related child? If so, the Relative Caregiver Program (RCP) may be able to help.

The Relative Caregiver Program is designed to support relatives raising nonbirth children (i.e. grandparents raising grandchildren). It is a comprehensive system of information, referral and support services that promotes resource awareness and stability for families. This program provides families support and assistance in order to prevent children from entering or re-entering state custody.

## RCP SERVES

RCP is available in every county across Tennessee. The Tennessee Valley Region RCP serves the following counties: Hamilton, Bledsoe, Bradley, Marion, McMinn, Meigs, Polk, Rhea and Sequatchie Counties. To qualify:

- Caregiver must be within 1st, 2nd or 3rd degree of relationship to the parent or step-parent and must be related to the child by blood or marriage
- Caregiver must have custody of the child through court order or P.O.A.
- Child must live with caregiver in Tennessee
- Child must be 18 years or younger

## SERVICES AND ACTIVITIES

- Case management
- Home Visits
- Monthly Caregiver and Youth Support Groups
- Information and Referral
- Educational workshops for caregivers
- Limited assistance with financial and material needs
- Enrichment activities
- Limited respite for caregivers

## HOW TO ENROLL

- Call toll-free **1-866-735-8752** to speak with an Intake Coordinator who will screen to determine eligibility.

**TO MAKE A REFERRAL OR TO ENROLL IN THE  
RELATIVE CAREGIVER PROGRAM, CALL TOLL-FREE**

**1-866-735-8752**

**email: [RCP@sedev.org](mailto:RCP@sedev.org)**



This information is made possible through funds from The Tennessee Department on Disability and Aging and The Southeast Tennessee Development District/Area Agency on Aging and Disability. SETD/SETAAAD does not allow unfair treatment. No one is treated in a different way because of race, beliefs, language, birthplace, disability, religion, sex, color or age. Auxiliary aids and services are available upon request to individuals with disabilities. TDD (423) 752-0640.

## SERVICE AREA

The Southeast Tennessee Area Agency on Aging and Disability serves the counties of Bledsoe, Bradley, Hamilton, Marion, McMinn, Meigs, Polk, Rhea, and Sequatchie.

## CALL WITH QUESTIONS OR TO MAKE A REFERRAL

Toll-Free  
1-866-735-8752

Local  
423-424-4298

Fax  
423-424-4225

1000 Riverfront Parkway  
P.O. Box 4757  
Chattanooga, TN 37405  
[www.setaad.org](http://www.setaad.org)



*Support*

**FOR PREGNANT STUDENTS & SINGLE MOMS  
WHO WANT TO COMPLETE COLLEGE**

Assistance w/

- Housing
- Childcare
- Scholarships
- Friendships  
& More



*providing the  
village it takes to  
build a*

**BRIGHT  
FUTURE FOR  
YOU BOTH**



[momentumnetwork.org/moms](https://momentumnetwork.org/moms)

# SUPPORTIVE HOUSING PROGRAM

## AFFORDABLE HOUSING NEAR CAMPUS FOR PREGNANT OR SINGLE MOM STUDENTS



### ✦ What We Provide:

- 🏠 **Stable Housing** – A secure, comfortable place to live while you study
- 🎓 **Academic & Career Support** – Stay on track with your goals
- 👶 **Childcare Assistance** – Help balancing classes and parenting
- ♥️ **A Community That Cares** – Mentorship, encouragement, and friends who get it
- 💰 **Financial & Resource Guidance** – Navigate scholarships, budgeting, and more

**You deserve to thrive as both a student and a mother—  
and we're here to help you make that possible.**

⚠️ **Limited spots available—apply today!**

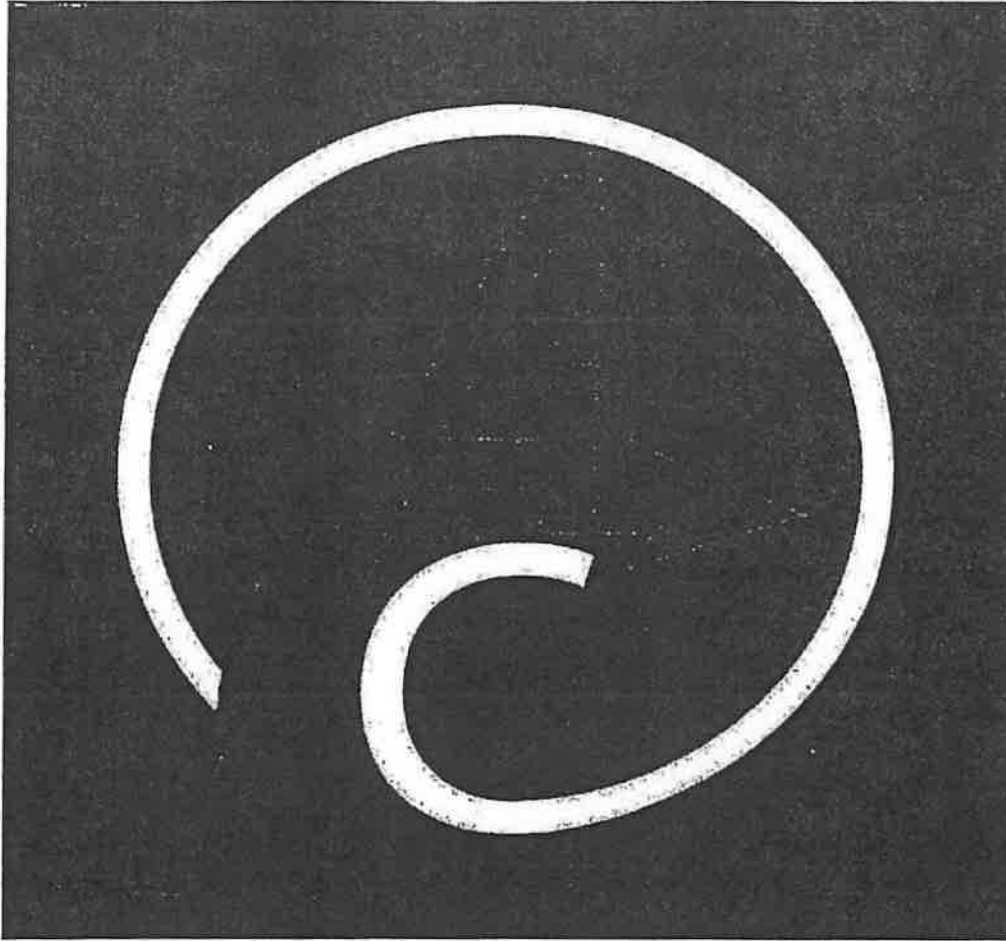


*More Information*

423-521-0071

[MomentumNetwork.org/Scholar-Village](https://MomentumNetwork.org/Scholar-Village)





**Action Church**  
**1312 Spring Creek Rd**  
**Chattanooga, TN 37412**  
**423-567-4547**

**Action Church has MOVED!!**

**\*Action Church will provide 1 food box per customer a month\***

**This service is offered on Tuesdays from 2pm- 5pm**



# Chattanooga Public Library

Avondale Library  
South Chattanooga Library  
Eastgate Library  
Northgate Library  
Downtown Library

<https://chattlibrary.org>

The Chattanooga Public Library has a multitude of resources as well, such as **Family Passes, Youth Services, Events** for children and adults alike, **and many others!**

**Family Passes** are akin to zoo passes without having to pay for entry. Here are some of the passes they have listed on their website:

<https://chattlibrary.org/family-passes/>

- Bessie Smith Cultural Center & Chattanooga African American Museum
- Chattanooga Audubon Society
- Chattanooga Football Club
- Chattanooga Lookouts
- Chattanooga Symphony & Opera
- Chattanooga Zoo
- Creative Discovery Museum
- Houston Museum of Decorative Arts
- The Incline Railway
- Reflection Riding
- Tennessee Aquarium
- UTC Mocs Football

**Youth Services** are offered to those who are under the age of 18 (Children under the age of 10 must be accompanied by a parent or guardian) such as Summer Reading programs that reward the reader for reading, free bus rides via Carta, rentable musical equipment, and a Teen Advisory board, where your child age 12 to 18 can pitch in ideas for the Library's programs. <https://chattlibrary.org/youth-services/>

**Events** include several weekly to monthly activities for ages as young as infants all the way up to 60+ aged seniors! Make sure to confirm the address of the library it's being held at so that you can attend these fun activities in the future!

<https://chattlibrary.org/events/>

## Locations

### Avondale Library

- 1305 Dodson Avenue  
Chattanooga, TN, 37406
- Phone: 423-643-6998

### South Chattanooga Library

- 925 West 39th Street  
Chattanooga, TN, 37410
- Phone: 423-643-7780

### Eastgate Library

- 5705 Marlin Road  
Chattanooga, TN, 37411
- Phone: 423-643-7770

### Northgate Library

- 278 Northgate Mall Drive  
Chattanooga, TN, 37415
- Phone: 423-643-7785

### Downtown Library

- 1001 Broad Street  
Chattanooga, TN, 37402
- Phone: 423-643-7700



MUSEUMS for ALL®

*an initiative of the*

Institute of Museum and Library Services

If you already receive SNAP benefits, you can show your EBT Card and your ID to the Ticketing Clerk at select locations in the Chattanooga Area to receive a discounted price on tickets to enter!

To learn more: <https://museums4all.org/>

Locations include **The Tennessee Aquarium, The Chattanooga Zoo, The Creative Discovery Museum, and The Hunter Museum of American Art.**

**Tennessee Aquarium:**



Ticket Prices for SNAP EBT cardholders: \$5 for themselves and up to 3 guests.

Cardholder must be present throughout the tour.

Children ages 4 and younger are admitted free of charge.

(5-17 years old)

Additional tickets over 4 people will be regular price; \$39.95 for Adults, \$29.95 for Youths

Admission to IMAX 45-minute Documentaries are also \$5. *Does not apply to Hollywood films.*

**Chattanooga Zoo:**



Ticket Prices for SNAP EBT cardholders: \$5 for themselves and up to 3 guests.

Children ages 3-12 prices are reduced to \$2 per ticket.

Children ages 2 and younger are admitted free of charge.

Additional tickets over 4 people will be regular price.

(65+ years old)

\$15.95-\$17.95 for Adults, \$10.95-\$12.95 for Children, \$11.95-\$13.95 for Seniors.

**Creative Discovery Museum:**



Ticket Prices for SNAP EBT cardholders: \$5 for themselves and up to 5 guests.

Children ages 2 and younger are admitted free of charge.

Additional tickets over 6 people will be regular price.

\$19.95 for General admission, \$17.95 for Seniors.

**Hunter Museum of American Art:**



Ticket Prices for SNAP EBT cardholders: \$5 for themselves and up to 3 guests.

Children ages 17 and younger are admitted free of charge.

\$20 for General admission, \$18 for Seniors, Educators, and College Students



1701 Dodson Ave, Suite A  
Chattanooga, TN, 37406  
Monday, Thursday; 6:00 PM - 8:00 PM  
Saturday; 11:00 AM - 1:00 PM

<https://www.chattfreestore.org/>

## What is the Chattanooga Free Store?

The Chattanooga Free Store is a mutual aid organization located at 1701 Dodson Avenue, Suite A. We operate a storefront where anyone can access things like clothing, food, sexual health items, harm reduction supplies, and more, all for free, and without having to show any form of ID.

Our organization is non-religious and completely volunteer run. We're funded by small donations from community members throughout the area. The store was opened to create a space where anyone, especially marginalized people, could get the things they need and find community without being preached at or shamed.

We are open every week for folks to shop our free closet and to get reproductive health and harm reduction items. Find more details about our open hours on our calendar. If you have any questions, feel free to contact us!

### Coming to shop?

- You can shop ONE day a week for 15 minutes.
- Numbers will be given out in random order.
- Volunteers will provide 2 shopping bags per adult.
- All items must fit in the provided bags.
- Larger household items are limited to 1 per group.
- Children are not allowed to shop.
- Be respectful of all volunteers and shoppers.



230 N Highland Park Ave  
Chattanooga, TN, 37404  
(423) 624-6144

<https://www.chattanoogaroomintheinn.com/>

Chattanooga Room in the Inn has launched a new pilot Unaccompanied Youth Program designed to provide shelter, stability and comprehensive support for teenagers experiencing homelessness in Hamilton County.

Developed in partnership with Hamilton County Schools, the pilot program will serve unaccompanied youth ages 16–18 who are experiencing homelessness or housing instability and are not in the physical custody of a parent or legal guardian.

The program is designed to help young people stay connected to school, build life skills and work toward long-term stability while receiving trauma-informed support.

The Unaccompanied Youth Program focuses on several core areas of support, including:

- Safe shelter for adolescents experiencing homelessness;
- Educational stability and advocacy through close coordination with Hamilton County Schools;
- Academic tutoring and mentorship to support school engagement and graduation;
- Individualized case management connecting youth with healthcare, mental health services and benefits;
- Life skills training focused on independence, financial literacy and decision-making; and
- Trauma-informed emotional and behavioral support to help youth navigate challenges in a healthy way.

Through the partnership, Hamilton County Schools will identify eligible students through the district's Families in Transition office and collaborate with CRITI to monitor student progress and connect youth with additional supports.

CRITI is currently testing the program model through this pilot phase while exploring funding opportunities to expand it into a permanent program serving more youth in the region. While applying for the appropriate licensing, CRITI will begin serving 18-year-olds in need in Hamilton County during this initial phase of the program.

Community members, foundations and partners interested in supporting the expansion of the Unaccompanied Youth Program are encouraged to contact Chattanooga Room in the Inn. To learn more, see the contact methods above!